

RE: [EXTERNAL] - RE: ACCIDENT INVOLVING SLH2174J & SLH8715J (GRAB) ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 12/7/2021 3:42 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Manivel Priyadarshini' <manivel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 7 December, 2021 2:30 PM

To: Muhammad Zuhri <zuhri@tanchong.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING SLH2174J & SLH8715J (GRAB) ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SLH2174J** and let us have your report urgently.

This claim will be handled by **Ms Priya**.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Tuesday, 7 December 2021 12:23 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING SLH2174J & SLH8715J (GRAB) ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT

Dear Sir/Mdm,

Kindly assign LKK Auto Surveyor to survey this vehicle.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: 07 December 2021 12:20
To: Muhammad Zuhri <zuhri@tanchong.com>
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING SLH2174J & SLH8715J (GRAB) ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Tuesday, 7 December 2021 10:31 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - RE: ACCIDENT INVOLVING SLH2174J & SLH8715J ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT

Dear Sir/Mdm,

Reminder.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri
Sent: 03 December 2021 10:19
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: ACCIDENT INVOLVING SLH2174J & SLH8715J ON 01/12/2021 REF NO: INS/IC/ZHR/0350/2021 DIRECT SETTLEMENT
Importance: High

Dear Office In Charge,

Our customer, Mr. Chua Lye Choon the owner of SLH2174J is insured with Aviva Limited at the material time of the accident. The 3rd party SLH8715J is insured with you at the material time of the accident.

Our customer holds your insured liable for the accident and would like to claim against your insured vehicle. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$110.00 / Use \$60.00. GIA Report / Estimate attached for your action.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg



This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."



This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or

expressed in this message/research memorandum as legal advice. I shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”