

Manivel Priyadarshini

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 27 October 2021 1:04 pm
To: Manivel Priyadarshini; Shiao Chan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A; Mary Low (LKK Auto); SUR
Subject: [EXTERNAL] - RE: Accident Involving - SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A on 01.09.21-CS3/III21009294/Gqf3e2
Attachments: LKK INVOICE.PDF

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Shiao Chan,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]

Sent: Wednesday, October 27, 2021 9:31 AM

To: Admin A <admin-a@lkkauto.com>; Mary Low (LKK Auto) <MaryLow@lkkauto.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Accident Involving - SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A on 01.09.21-CS3/III21009294/Gqf3e2

Dear Sir,

SLL3255G (III)>SGK4226Z (China)>SKC7297H (III)

We have already re-directed this case to SGK4226Z insured with China Tapping insurance pte ltd for the PD claim against SKC7297H ,hence please redirect this invoice to the respective insurer.

Please let us have your reply.

Thank You

Best Regards,

Priya Manivel

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



From: Manivel Priyadarshini

Sent: Thursday, 16 September 2021 9:37 am

To: alphacarservices@hotmail.com

Cc: pri@cpaglar.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Accident Involving - SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A on 01.09.21

URGENT

Dear caying,

We refer to our telephone conversation now,

SLL3255G (III)>SGK4226Z (China)>SKC7297H (III)

This case falls under bola chain collision kindly redirect the claim to China Tapping insurance pte ltd insurer of SGK4226Z to take over the conduct.

Thank You

Best Regards,

Priya Manivel

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 16 September 2021 8:30 am

To: Manivel Priyadarshini <manivel@iii.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; assignments@lkkauto.com

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Priya,

Please be inform that according to the repairer Vehicle SGK 4226Z is China Taiping surveyor formteam.

SKC 1297H repairer is assign to India.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Manivel Priyadarshini <manivel@iii.com.sg>

Sent: Wednesday, 15 September, 2021 5:28 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; assignments@lkkauto.com

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

URGENT

Dear Summer,

SLL3255G (III)>SGK4226Z (China)>SKC7297H (III)

Please let us know why SKC7297H is claiming against SLL3255G kindly redirect the claim to China Tapping insurer of SGK4226Z as per bola chain collision.

Thank You

Best Regards,

Priya Manivel

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 8 September 2021 9:34 am

To: Motor Claim - III <motorclaim@iii.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; assignments@lkkauto.com

Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Bhuvaneswari,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Wednesday, 8 September, 2021 9:25 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Summer,

Done as per request.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 7 September 2021 5:51 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Bhuvaneswari,

Please be inform that third party correct vehicle survey is SKC 1297H not SGK 4226Z.

Kindly assist to amend the vehicle in merimen from SGK 4226Z to SKC 1297H.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 3 September, 2021 3:10 PM

To: PRI Cpaglar <pri@cpaglar.com.sg>; 'SUR' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Constance Paglar <constance@cpaglar.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SGK4226Z
III INSURED VEHICLE NO. : SLL3255G
DATE OF LOSS : 01.09.21

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK AUTO CONSULTANTS PTD LTD** to conduct the pre-repair survey.

This claim is handled by **Ms Priya**.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: PRI Cpaglar <pri@cpaglar.com.sg>

Sent: Friday, 3 September 2021 1:33 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Constance Paglar <constance@cpaglar.com.sg>

Subject: Re: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) A

Dear Sirs,

Enclosed is a copy of our letter dated 3rd September 2021 for your necessary action.

Kindly note that in light of the current restrictions due to COVID-19, the firm's operating hours will be from 10.00am to 4.00pm until further notice. Under the circumstances, please expect delays in our response to you. We thank you for your patience and understanding. Please stay safe and well.

Regards,
Shu Fong
For and on behalf of
Messrs C Paglar & Co
50 Chin Swee Road
#05-03 Thong Chai Building
Singapore 169874
Tel: 6536 5456
Fax: 6536 8706
GST Registration Number: M90371275E

On Thu, Sep 2, 2021 at 2:27 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: PRI Cpaglar <pri@cpaglar.com.sg>

Sent: Thursday, 2 September 2021 2:03 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Constance Paglar <constance@cpaglar.com.sg>

Subject: [EXTERNAL] - OUR REF: CP/PRI/SKC1297/21-SF YOUR REF: SLL 3255G NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 1ST SEPTEMBER 2021 INVOLVING MOTOR VEHICLE NO. SKC 1297H, SLL 3255G AND SGK 4226Z ALONG CTE TOWARDS PIE (AFTER BALESTIER EXIT) AT...

Dear Sirs,

Enclosed is a copy of our letter dated 2nd September 2021 for your necessary action.

Kindly note that in light of the current restrictions due to COVID-19, the firm's operating hours will be from 10.00am to 4.00pm until further notice. Under the circumstances, please expect delays in our response to you. We thank you for your patience and understanding. Please stay safe and well.

Regards,

Shu Fong
For and on behalf of
Messrs C Paglar & Co
50 Chin Swee Road
#05-03 Thong Chai Building
Singapore 169874
Tel: 6536 5456
Fax: 6536 8706

GST Registration Number: M90371275E

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