

Celine Fong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 8 December 2021 3:07 PM
To: Kitty Tan
Cc: assignments; SUR; Claims Dept of CTI; Natalie Ng; Lua SiewHui
Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

WITHOUT PREJUDICE

Dear Kitty,

Our UW had confirmed the policy is cancelled wef 3/12/2021, hence, we regretted to inform that the vehicle is not insured with us at the point of the accident.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Wednesday, 8 December 2021 12:49 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

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Good Afternoon Ms. Lew,

Please find attached the Land Transport Authority (LTA) search particulars of SJG6939Y for your kind attention.

LTA reveals that SJG6939Y is insured with China Taiping Insurance (Singapore) Pte. Ltd. at the material time of the accident.

Please let us hear from you soon.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 8 December, 2021 12:35 PM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Cc: assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

Importance: High

WITHOUT PREJUDICE

Dear Sirs/Madam,

Please note that the vehicle is not insured with us at the point of the accident 4/12/2021.
Vehicle is sold on 2/12/2021.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Tuesday, 7 December 2021 11:05 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>; assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

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Dear Sirs,

Noted with thanks

Best Regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
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Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 7 December, 2021 11:02 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Tuesday, 7 December 2021 10:58 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

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Dear Sirs,

We refer to your email dated 7th December 2021.

We write to inform that our client will be appointing C L Appraiser Pte Ltd.

In this respect, please arrange your surveyors to contact Mr. Adrian Poon of SG1 Auto Pte Ltd at mobile no. 88229331 for a pre-repair survey of our client's vehicle located at 68 Kaki Bukit Avenue 6 #02-04/05 ARK@KB Singapore 417896.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

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The Concourse #12-02/03/04
Singapore 199555

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 7 December, 2021 10:39 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

Without Prejudice

Our reference: **SNM21D207083/C02/SJG6939Y/lewlc**

Your reference: **SKB5660X**

Dear Sirs / Madam,

ACCIDENT INVOLVING SJG6939Y & SKB5660X on 04/12/2021

We refer to your email of 06/12/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 7 December 2021 10:15 am

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207083/C02/SJG6939Y/LEWLC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for SKB5660X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Monday, 6 December 2021 3:58 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SKB5660X AND SJG6939Y ON 4TH DECEMBER 2021 AT ABOUT 2330 HRS [2112-7301 (SG1)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SKB5660X.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SJG6939Y at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **SG1 Auto Pte Ltd**

Address : 68 Kaki Bukit Ave 6 #02-04/05 Singapore 417896

Contact : Mr. Adrian Mobile no. 88229331

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555



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