

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 10 December 2021 3:30 PM
To: 'Adeline Chng'; SUR
Cc: 'Claims Dept of CTI'; 'Tan Kian Wei Billy'
Subject: RE: SNM21D207063/C02/GBK6101X/TANKW / RE: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

Dear Adeline,

Please be informed that we have inspected the vehicle SMZ 9857U on 07/12/2021 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is HONDA VEZEL 1.5X CVT.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 December 2021 11:11 AM
To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>
Subject: RE: SNM21D207063/C02/GBK6101X/TANKW / RE: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

Dear Adeline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 7 December, 2021 11:01 AM
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: RE: SNM21D207063/C02/GBK6101X/TANKW / RE: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

Without Prejudice, Save as to Costs

Dear Shanelle

Please assist to provide GIA report.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, December 7, 2021 10:06 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: Re: SNM21D207063/C02/GBK6101X/TANKW / RE: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline ,

Kindly arrange

8. Adrian Ling (LKK)

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Dec 7, 2021 at 9:53 AM Adeline Chng <adeline.chng@sg.entaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM21D207063C02/GBK6101X /Chngpw**

Your reference: SMZ9857U

Dear Sirs

ACCIDENT INVOLVING GBK6101X & SMZ9857U ON 06/12/2021

We refer to your email of 06/12/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.

int Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 7, 2021 9:21 AM

To: JL Perfect Autowork <jlperfectautowork@gmail.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207063/C02/GBK6101X/TANKW / RE: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

Without Prejudice

Dear Adeline,

Please conduct PRS for SMZ9857U.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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狮城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Monday, 6 December 2021 2:42 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: SMZ9857U (Pre-Inspection) / Your Vehicle : GBK6101X | DOA - 06/12/2021

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Dear Sir / Madam,

We are instructed by **Ma Zhen** to notify you of a road traffic accident on **06/12/2021** at about **11:35 hours** at/along **CTE (City) After Ang Mo Kio Avenue 1 Exit** involving our client's/customer's vehicle registration number **SMZ9857U** and vehicle registration number **GBK6101X** (your insured) at the material time.

A copy of the Singapore Accident Statement will be sent to you once we receive it from our client.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875