

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 7 December, 2021 10:04 AM
To: toh guan; assignments@lkkauto.com; sur@lkkauto.com
Cc: Winson Ng; Claims Dept of CTI
Subject: RE: SNM21D207081/C02/SCV32G/LEEPG / RE: Arrange PRI for vehicle SMJ6589Y (KB)

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: toh guan <tohguan@skauto.com.sg>
Sent: Tuesday, 7 December 2021 10:02 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D207081/C02/SCV32G/LEEPG / RE: Arrange PRI for vehicle SMJ6589Y (KB)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We would like to choose 8. Adrian Ling (LKK).

Thank you.

On Tue, 7 Dec 2021 at 09:48, Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D207081/C02/SCV32G/LEEPG

Your reference: SMJ6589Y

Dear Sirs,

ACCIDENT INVOLVING SCV32G & SMJ6589Y ON 04/12/2021

We refer to your email of 06/12/2021. Our insured has not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 7 December 2021 9:45 am

To: toh guan <tohguan@skauto.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207081/C02/SCV32G/LEEPG / RE: Arrange PRI for vehicle SMJ6589Y (KB)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMJ6589Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: toh guan <tohguan@skauto.com.sg>
Sent: Monday, 6 December 2021 3:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Winson Ng <winsonng@skauto.com.sg>
Subject: Arrange PRI for vehicle SMJ6589Y (KB)

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Dear Motor Claim Department,

Kindly arrange survey on **Tuesday 07/12/2021** for following vehicle,

Pre-repair survey

Your Vehicle No. : SCV32G

Our Vehicle No. : SMJ6589Y

D.O.A: 04/12/2021@0330hrs

Please provide a list of surveyors for further inspection

Location: 8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit, Singapore 415875

Please kindly contact our in charge person no: 9186 6680 (Mr. Winson)

Thanks & Regards

--

Regards,

Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46

Premier@Kaki Bukit

Singapore 415875

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Regards,

Wendy

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Singapore 415875