

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 7 December, 2021 9:34 AM
To: June Phua (Cheng Hoe Motor); assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207028/C02/SMX3327H/CHNGPW / FW: Repair Survey (Single Joint Expert) - SGL3735Y

Without Prejudice, Save as to Costs

Dear June

Please submit estimates in order for us to consider Direct settlement.'

Please proceed to create merimen from your end.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, December 6, 2021 5:31 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D207028/C02/SMX3327H/CHNGPW / FW: Repair Survey (Single Joint Expert) - SGL3735Y

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Hi Adeline,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

ALSO, pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds
June
Cheng Hoe Enterprise
Tel : 67556142
Fax : 67557719

From: Adeline Chng

Sent: Monday, December 6, 2021 3:53 PM

To: 'June Phua'

Cc: Claims Dept of CTI

Subject: RE: SNM21D207028/C02/SMX3327H/CHNGPW / FW: Repair Survey (Single Joint Expert) - SGL3735Y

Without Prejudice, Save as to Costs

Our reference: **SNM21D207028 C02/SMX3327H /Chngpw**

Your reference: SGL3735Y

Dear Sirs

ACCIDENT INVOLVING SMX3327H & SGL3735Y ON 03/12/2021

We refer to your email of 06/12/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, December 6, 2021 3:40 PM

To: 'June Phua' <junephua@singnet.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207028/C02/SMX3327H/CHNGPW / FW: Repair Survey (Single Joint Expert) - SGL3735Y

Without Prejudice

Dear Adeline,

Please conduct PRS for SGL3735Y.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, 6 December 2021 12:58 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Repair Survey (Single Joint Expert) - SGL3735Y

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Dear Sir,

OUR CLIENT : SGL3735Y
DA
TE O
F ACC : 3/12/21 @1150am
Y
OUR INS
URED : SMX3327H

Attached our client report.

Kin
dly provide us

of your surveyor listing for the selection on the survey.

Also, pls advise who is the claim handler?

Thank you.

Regards
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719