

Re: AIGENCRYPT - AIG – RE: - SJQ8783M / 4868904182SG

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 8/12/2021 4:21 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: **SUR** <sur@lkkauto.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Dear Edwin,

As instructed by our client, please proceed to repair the insured vehicle **SJQ8783M** (Excess \$400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>**Sent:** Wednesday, 8 December 2021 4:01 pm**To:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>**Cc:** SUR <sur@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Loo, Tong Shing <TongShing.Loo@aig.com>**Subject:** AIGENCRYPT - AIG – RE: - SJQ8783M / 4868904182SG

Hi Edwin,

Thank you for the email.

Coverage has been confirm.

Final excess \$400.

Claim adjudicated based on current material facts, we reserve **our** rights to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third** party claim against **insured's** policy.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Deeban.Nadaraja@aig.com | www.aig.sg

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>**Sent:** Wednesday, December 8, 2021 12:43 PM**To:** Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>**Cc:** sur@lkkauto.com; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>**Subject:** [Not Virus Scanned] [EXTERNAL] RE: - SJQ8783M / 4868904182SG**This message is from an external sender; be cautious with links and attachments.**

Hi Aashween,

Please see attached police report. Thank you

Best Regards,

Edwin Caina**Advisor- Customer Service**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

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From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>**Sent:** Tuesday, December 7, 2021 6:03 PM**To:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>**Cc:** sur@lkkauto.com; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>**Subject:** - SJQ8783M / 4868904182SG**This email was sent from outside of your organisation**

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