

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 6 December, 2021 3:20 PM  
**To:** Taxis Customer Service; Kelly Ding; sarah@dingautomotive.com; claims@dingautomotive.com  
**Cc:** Admin A; assignments@lkkauto.com  
**Subject:** RE: SNM21D207016/C02/SLT9437S/TAYHP / FW: 50113793 / OUR INSURED - SHA8843G / TP VEH NUMB : SLT9437S / DOA 02.12.2021 - ARRANGE FOR SURVEY

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with DING AUTOMOTIVE to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Taxis Customer Service <taxiscs@stengg.com>  
**Sent:** Monday, December 6, 2021 2:59 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Kelly Ding <kelly.ding@dingauto.sg>; sarah@dingautomotive.com; claims@dingautomotive.com  
**Subject:** RE: SNM21D207016/C02/SLT9437S/TAYHP / FW: 50113793 / OUR INSURED - SHA8843G / TP VEH NUMB : SLT9437S / DOA 02.12.2021 - ARRANGE FOR SURVEY

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Hi All,

Please appoint Steve Chen to conduct pre-repair survey for the above mentioned vehicle.

Thanks.

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Monday, December 6, 2021 10:21 AM  
**To:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>; Kelly Ding <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com)

**Subject:** FW: SNM21D207016/C02/SLT9437S/TAYHP / FW: 50113793 / OUR INSURED - SHA8843G / TP VEH NUMB : SLT9437S / DOA 02.12.2021 - ARRANGE FOR SURVEY

**\*\*\* WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING. \*\*\***  
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Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

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Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, December 6, 2021 10:13 AM  
**To:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>; Kelly Ding <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>;  
[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207016/C02/SLT9437S/TAYHP / FW: 50113793 / OUR INSURED - SHA8843G /  
TP VEH NUMB : SLT9437S / DOA 02.12.2021 - ARRANGE FOR SURVEY

Without Prejudice

Dear Irene,

Please conduct PRS for SHA8843G.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>  
**Sent:** Friday, 3 December 2021 3:50 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg); [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com)  
**Subject:** 50113793 / OUR INSURED - SHA8843G / TP VEH NUMB : SLT9437S / DOA 02.12.2021 -  
ARRANGE FOR SURVEY

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**Without Prejudice**

Dear All ,

Kindly assist to arrange survey for the above mentioned SHA8843G (our insured) claiming against your insured ( SLT9437S )

**The workshop location will be at 31 Corporation Road.**

Thanks!

With warmest regards,

Loong  
**Ding Automotive Pte Ltd**  
31 Corporation Rd, Singapore 649806  
Tel : 9689 1857 / 6265 7130

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