

Shiau Chan (LKKAUTO)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Wednesday, 16 November 2022 3:33 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Re: SMT 3596 T - FINALIZATION ; DOA: 30/11/2021

WITHOUT PREJUDICE

Dear Shiau,

We accept the finalized amount of LS \$5,100/-6 DAYS of repair for Vehicle number: **SMT 3596 T**.
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Emi
Motor Claims Department
BIFROST AUTO PTE. LTD

On Tue, 8 Nov 2022 at 15:16, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Sir/Madam,

WITHOUT PREJUDICE

We will be advising our principal a cost of repair \$5,100.00 and 5 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Wednesday, 21 September 2022 10:43 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: claims <claims@bifrostauto.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Subject: Re: SMT 3596 T - FINALIZATION ; DOA: 30/11/2021

WITHOUT PREJUDICE

Dear Celine,

We refer to our email sent on 25 May 2022.

Please send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Kindly note that we are unable to retrieve the logcard.

Your help is highly appreciated. Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Jo
Motor Claims Department
BIFROST AUTO PTE. LTD

On Mon, 5 Sept 2022 at 23:56, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Celine,

We refer to our email sent on 25 May 2022.

Please send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Kindly note that we are unable to retrieve the logcard.

Your help is highly appreciated. Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Sun, 21 Aug 2022 at 02:31, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Celine,

We refer to our email sent on 25 May 2022. Kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Resending the relevant documents as attached to this email.

Kindly note that we are unable to retrieve the logcard.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Jo
Motor Claims Department
BIFROST AUTO PTE. LTD

On Fri, 5 Aug 2022 at 01:26, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

2nd Reminder

Dear Celine,

We refer to our email sent on 25 May 2022. Kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Resending the relevant documents as attached to this email.

Kindly note that we are unable to retrieve the logcard.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Jo
Motor Claims Department
BIFROST AUTO PTE. LTD

On Fri, 15 Jul 2022 at 09:25, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

We refer to our email sent on 25 May 2022, please kindly update.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Kindly note that we are unable to retrieve the logcard.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Maefel

Motor Claims Department

BIFROST AUTO PTE. LTD

On Wed, 25 May 2022 at 11:24, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMT 3596 T**.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Maefel

Motor Claims Department

BIFROST AUTO PTE. LTD