

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 6 December, 2021 3:58 PM
To: 'Pauline Tham'; sur@lkkauto.com; assignments@lkkauto.com
Cc: 'Chee So Chow'; 'Claims Dept of CTI'
Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 07.12.2021.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 6 December, 2021 3:14 PM
To: Kelley Choong <kelley@chiaarul.com>; Maia <maia@chiaarul.com>; sur@lkkauto.com; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)
Importance: High

Without Prejudice

Save as to Cost

Hi Maia

Noted that Kelley had inform us that your client does not agree to our surveyor.

We will appoint LKK to conduct PRS

Hi LKK

Please conduct PRS asap.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham
Sent: Monday, December 6, 2021 3:10 PM
To: Kelley Choong <kelley@chiaarul.com>; Maia <maia@chiaarul.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

Without Prejudice

Dear Maia

As spoken, we have replied on PRS just now.

Hope to hear from you soon.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham
Sent: Monday, December 6, 2021 2:45 PM
To: Kelley Choong <kelley@chiaarul.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

Without Prejudice

Dear Kelley

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Monday, 6 December 2021 12:30 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We note that till to-date, your surveyor did not contact our workshop for the pre-inspection survey. By end of today, if there is no respond from your surveyor, our workshop shall proceed accordingly.

Thank you.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Friday, 26 November 2021 7:44 am

To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'lod@sg.cnt.cntaiping.com' <lod@sg.cnt.cntaiping.com>; 'Albert Chua' <albert.chua@sg.cntaiping.com>

Subject: RE: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

Dear Sir,

Our client is not agreeable to your proposed surveyor and proposes Prudent Adjustors Services.

Regards,
Ms Kelley Choong (Legal Secretary)
M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 25 November 2021 2:42 pm
To: 'kelley@chiaarul.com' <kelley@chiaarul.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com; Albert Chua <albert.chua@sg.cntaiping.com>
Subject: SNM21D206720C02 - ACCIDENT INVOLVING GBJ8642T & FBN173L ON 20.11.2021ALONG UBI ROAD 4 - PRE-INSPECTION OF FBN 173L (KC)

Dear Kelley

We refer to your email of 25/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Thursday, November 25, 2021 8:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com; Albert Chua <albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: PRE-INSPECTION OF FBN 173L (KC)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.