

RE: [EXTERNAL] - Accident involving SJQ 1649 P & SLN 4150 H (GRAB) on 06/12/2021 (PRE-REPAIR SURVEY REQUEST)

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 12/6/2021 2:48 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Gabriel Wee' <Gabriel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>**Sent:** Monday, 6 December, 2021 2:29 PM**To:** Assessment Dept <assessment_ral@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>**Cc:** Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Gabriel Wee <Gabriel@iii.com.sg>**Subject:** RE: [EXTERNAL] - Accident involving SJQ 1649 P & SLN 4150 H (GRAB) on 06/12/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJQ1649P](#) and let us have your report urgently.This claim will be handled by [Mr Gabriel](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside Dennis Ting,**Kindly provide your client's SAS/GIA report.**

Thank You.

Bhuvanewari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 6 December 2021 1:08 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: [EXTERNAL] - Accident involving SJQ 1649 P & SLN 4150 H (GRAB) on 06/12/2021 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 6 Dec 2021 at 11:22, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, 6 December 2021 11:09 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: [EXTERNAL] - Accident involving SJQ 1649 P & SLN 4150 H on 06/12/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, RAJ KUMAR S/O KRISHNAN to notify you of the aforesaid accident involving our client's vehicle SJQ1649P and your insured's vehicle SLN4150H on 06/12/2021 at 0915HRS along PIE (CHANGI) AFTER UPPER SERANGOON EXIT.

This serves as a **NOTICE** that we are claiming against SLN4150H for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 06/12/2021

PRS ARRANGEMENT (Date & Time) : 07/12/2021 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

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