

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 6 December, 2021 2:45 PM  
**To:** Kitty Tan; Claims Dept of CTI; assignments@lkkauto.com; 'SUR'  
**Cc:** Natalie Ng; Lua SiewHui  
**Subject:** RE: SNM21D207025/C02/GBE4151X/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR6705Z AND GBE4151X ON 3RD DECEMBER 2021 AT ABOUT 1035 HRS [2112-7298 (TSA)(PD)]

[Confidential]

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Dear Kitty,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** Kitty Tan <kitty\_tan@rssolomon.com>

**Sent:** Monday, 6 December 2021 2:29 PM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Natalie Ng <natalie\_ng@rssolomon.com>; Lua SiewHui <lua\_siewhui@rssolomon.com>

**Subject:** RE: SNM21D207025/C02/GBE4151X/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR6705Z AND GBE4151X ON 3RD DECEMBER 2021 AT ABOUT 1035 HRS [2112-7298 (TSA)(PD)]

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Dear Sirs,

We refer to your email of 6<sup>th</sup> December 2021.

We write to inform that our client will be appointing AEON Auto Consultants LLP as its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Gary Chen of TSA Transport at mobile no. 81812212 for a pre-repair survey of our clients' vehicle located at 1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883.

Thank you and best regards,

**Kitty Tan | Legal Secretary**



**R. S. SOLOMON LLC**  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC**  
**Advocates & Solicitors**

300 Beach Road  
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**E:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** 6 December, 2021 2:19 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207025/C02/GBE4151X/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR6705Z AND GBE4151X ON 3RD DECEMBER 2021 AT ABOUT 1035 HRS [2112-7298 (TSA)(PD)]

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Dear Sirs / Madam,

**ACCIDENT INVOLVING GBE4151X & SLR6705Z on 03/12/2021**

We refer to your email of 06/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 6 December 2021 2:16 PM  
**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207025/C02/GBE4151X/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR6705Z AND GBE4151X ON 3RD DECEMBER 2021 AT ABOUT 1035 HRS [2112-7298 (TSA)(PD)]

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Dear Billy,

Please conduct PRS for SLR6705Z.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Monday, 6 December 2021 10:14 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR6705Z AND GBE4151X ON 3RD DECEMBER 2021 AT ABOUT 1035 HRS [2112-7298 (TSA)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLR6705Z.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBE4151X at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **TSA Transport**  
Address : 1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883  
Contact : Mr. Gary Chen of mobile no. 81812212

Kindly let us hear from you soonest.

Thank you and best regards,

**Kitty Tan | Legal Secretary**



**R. S. SOLOMON LLC**  
ADVOCATES & SOLICITORS

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The Concourse #12-02/03/04  
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