

## Shiau Chan (LKKAuto)

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**From:** Claims Dept <claims\_rar@bifrostable.com>  
**Sent:** Wednesday, 1 June 2022 4:19 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** TG Lim (LKK Auto); claims  
**Subject:** Re: SGE205S - Finalization

WITHOUT PREJUDICE

Dear Ms. Chan,

We accept finalisation at **\$3,300.00** with 5 days repair.

We will send the LOD shortly.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,  
Maefel  
**Motor Claims Department**  
**BIFROST AUTO PTE. LTD**

On Mon, 28 Mar 2022 at 17:07, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

Please refer to the attached of our adjusted estimate and you can get the Lump Sum \$3,300.00 which offer by our principal.

Kindly check.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Friday, 11 March 2022 2:01 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>  
**Subject:** Re: SGE205S - Finalization

Hi Shiau Chan,

Please see below and attached revised estimate.

Parts	SN	& Paint	Labour
\$ 1,201.40	\$ 30.00	\$	600.00
\$ 72.90	\$ 30.00	\$	600.00
\$ 50.20	\$ 30.00	\$	120.00
\$ 501.30	\$ 30.00	\$	60.00 Reduce as requested
\$ 328.80	take out as requested	\$ 200.00	\$ 60.00
\$ 495.40	\$ 40.00		
\$ 59.06			
\$ 48.44			
\$ 48.44			
\$ 57.05			
\$ 57.05			
\$ 472.90	take out as requested		
\$ 22.30			
\$ 472.90			
\$ 22.30	take out as requested		
\$ 468.90			
\$ 245.60			
<b>\$ 3,800.94 - 25% = \$2,850</b>	<b>\$ 360.00</b>	<b>\$</b>	<b>1,440.00</b>

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Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Thu, 3 Mar 2022 at 09:09, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

Kindly provide us your calculation breakdown.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>

**Sent:** Wednesday, 2 March 2022 8:11 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; claims <[claims@bifrostable.com](mailto:claims@bifrostable.com)>

**Subject:** Re: SGE205S - Finalization

Hi Shiau Chan,

We have removed those parts and labour as you mentioned in your email and we get L/S =\$3,700.

Please recalculate at your end.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Wed, 2 Mar 2022 at 09:27, Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

How you get LS \$3,700?

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Sent:** Tuesday, 1 March 2022 9:21 PM

**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Re: SGE205S - Finalization

Hi Shiau Chan,

We have removed the items & labour which you mentioned in your email.

Our L/S should be \$3,700 but not \$3,300.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Tue, 1 Mar 2022 at 11:25, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

The following items were to be removed and revise labour as follows:

- 1) Item No 8 ( tail gate inner board )
- 2) Item No 17 ( RH taillamp assy )
- 3) Item No 20 ( sponge gasket )
- 4) Labour No 5 from \$80 to \$60 ( R & R tailgate mechanism )

Please do a recalculation to get our recommended figure.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Monday, 28 February 2022 9:13 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>

**Subject:** Re: SGE205S - Finalization

Hi Shiau Chan,

My boss would like to know the adjusted amount from insurance.

Please assist me to get it from the Insurance company.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Mon, 21 Feb 2022 at 12:17, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

This amount of LS \$3,300.00 was offer by insurance.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Wednesday, 16 February 2022 8:29 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>  
**Subject:** Re: SGE205S - Finalization

Hi Shiau Chan,

Can we have your adjusted estimate ?

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Mon, 14 Feb 2022 at 10:59, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Joey,

WITHOUT PREJUDICE

Offer Lump Sum \$3,300.00 and 5 repair days.

Kindly check and confirm.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>

**Sent:** Sunday, 13 February 2022 12:12 PM

**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Cc:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** Re: SGE205S - Finalization

Hi,

This case is under MSIG and we need to seek mandate from the insurance company before offering the COR to the repairer.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**TG Lim | Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Saturday, February 12, 2022 10:49 PM



**To:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>

**Cc:** claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** Re: SGE205S - Finalization

Hi Mr Lim,

Any update on finalization amount ?

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Best Regards,

Joey

Motor Claims Department

BIFROST AUTO PTE LTD

On Mon, 27 Dec 2021 at 21:03, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

Dear Mr Lim,

Kindly let us have the finalised amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,



Joey

Motor Claims Department

BIFROST AUTO PTE. LTD