

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 6 December, 2021 11:53 AM
To: Ms Goh; Tan Ling Ling; motor@iaconsultingsg.com; assignments; ecoautoclaims
Cc: Claims Dept of CTI; Alfred Toh; insurance@ssgroup.sg; ivy.limls@ssgroup.sg
Subject: RE: SNM21D207033/C02/SJX7592S/TOHHS/ACCIDENT INVOLVING SJX7592S & SMJ4183Y ALONG YISHUN AVE 6 TURNING ONTO YISHUN AVE 1 ON 03.12.2021

WITHOUT PREJUDICE

YOUR REF: SMJ4183Y

OUR REF: SNM21D207033/C02/SJX7592S/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

As there is no agreement on SJE, we shall be appointing M/S LKK AUTO CONSULTANTS PTE LTD to survey SMJ4183Y.

Do ensure vehicle is available for survey.

Aside to M/S LKK AUTO CONSULTANTS PTE LTD, please assist to arrange for the survey.

Aside to M/s Inxpress Insurance, please assist to notify mutual client to file accident report IMMEDIATELY to enable us to handle the claim on her behalf.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Monday, December 6, 2021 10:26 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: motor@iaconsultingsg.com; Tan Ling Ling <candy@iaconsultingsg.com>; insurance@ssgroup.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boosen.chong@sg.cntaiping.com>; ivy.limls@ssgroup.sg; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: Re: SNM21D207033/C02/SJX7592S/TOHHS/ACCIDENT INVOLVING SJX7592S & SMJ4183Y ALONG YISHUN AVE 6 TURNING ONTO YISHUN AVE 1 ON 03.12.2021

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 06.12.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Ms Goh

---- On Mon, 06 Dec 2021 10:20:21 +0800 **Alfred Toh** <alfred.toh@sg.cntaiping.com> wrote ----

WITHOUT PREJUDICE

YOUR REF: SMJ4183Y

OUR REF: SNM21D207033/C02/SJX7592S/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of Friday, 3 December 2021 at 2.03 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, December 6, 2021 9:37 AM
To: msgoh@iaconsultingsg.com; motor@iaconsultingsg.com; candy@iaconsultingsg.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207033/C02/SJX7592S/TOHHS/ACCIDENT INVOLVING SMJ4183Y AND SJX7592S ALONG YISHUN AVE 6 TURNING ONTO YISHUN AVE 1 ON 03.12.2021

Without Prejudice

Dear Alfred,

Please conduct PRS for SMJ4183Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh

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Thank you

Chong Boon Sen
Claims Department

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Friday, 3 December 2021 2:03 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: ACCIDENT INVOLVING SMJ4183Y AND SJX7592S ALONG YISHUN AVE 6 TURNING ONTO YISHUN AVE 1 ON 03.12.2021

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Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Ms Goh
For and On behalf of ECO Automobile Claims & Repair Pte Ltd
+65 6385 1171

