

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 7 December 2021 12:43 PM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [PRI] Our ref: TA.2021.3195.ya(bobo) || Your ref: EF5151Z(2ND)

Lonpac External - General

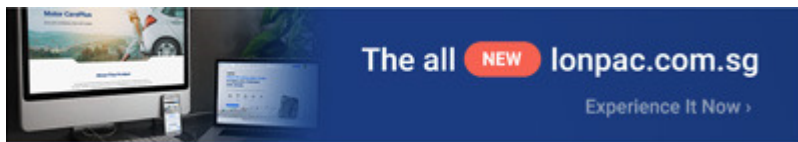
Dear Veron,

Our reference is 21/21/21/VP00/025215

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 7 December 2021 12:42 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [PRI] Our ref: TA.2021.3195.ya(bobo) || Your ref: EF5151Z(2ND)

Dear Gerald,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 6 December 2021 2:22 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: [PRI] Our ref: TA.2021.3195.ya(bobo) || Your ref: EF5151Z(2ND)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 6 December, 2021 1:36 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [PRI] Our ref: TA.2021.3195.ya(bobo) || Your ref: EF5151Z(2ND)

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: yvonne <yvonne@everestlawllc.com>
Sent: Monday, 6 December 2021 1:28 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Anu <anu@everestlawllc.com>
Subject: [PRI] Our ref: TA.2021.3195.ya(bobo) || Your ref: EF5151Z(2ND)

Our ref : TA.2021.3195.ya(bobo)
Your ref : EF5151Z(2ND)

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

Lonpac Insurance Bhd (Singapore Branch)
300 Beach Road, #17-04/07 The
Concourse
Singapore 199555
Attn: Motor Claims Department
2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s Lonpac Insurance Bhd (Singapore Branch)
Vehicle **SLR8028G(1ST)** inspected as follows by Name:

Before repair	Parts removed	After repair
_____ Signature Date/ Time:	_____ Signature Date/ Time:	_____ Signature Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: SIMON CHIN FEN YOO

ACCIDENT INVOLVING SLR8028G(1ST) & EF5151Z(2ND) & SHA8025B(3RD) ON (MMDDYYYY) 12/3/2021 ALONG ALONG BALESTIER ROAD JOIN TO CTE/CITY AT ABOUT 1245 HOURS

We refer to the above matter wherein we are instructed to act for SIMON CHIN FEN YOO, the owner of vehicle no. **SLR8028G(1ST)**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **SLR8028G(1ST)** is available as follows, **please call prior appointment** for the pre-repair inspection:

M/s Sheng Li Lai
No. 2 Kaki Bukit Ave 2,
#01-36 Autohub Kaki Bukit,
Singapore 417921.
Tel: 91119222 (Mr Low)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommuting, please communciate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bobo)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.