

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 6 December, 2021 11:33 AM  
**To:** Nancy Lam; Corene Chong; Celeste Ng; Hui Ting Tang; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207037/C02/SLC6080X/TANCHC / FW: Our client's vehicle no.SJZ5276H (AC); Your insured's vehicle no. SLC6080X(CHINA) DOA 01/12/2021 - PRI  
**Attachments:** Alpha Car - Pre-Repair Notice (CHINA)(SJZ5276H).pdf; SJZ 5276H - GIA.pdf

### Without Prejudice

Dear Nancy,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at M/s Alpha Car Services Pte. Ltd.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at M/s Alpha Car Services Pte. Ltd. Blk C, #01-59 Kaki Bukit Avenue 6 @ KB Singapore 417883.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Monday, 6 December 2021 11:24 AM

**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** SNM21D207037/C02/SLC6080X/TANCHC / FW: Our client's vehicle no.SJZ5276H (AC); Your insured's vehicle no. SLC6080X(CHINA) DOA 01/12/2021 - PRI

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**WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Jacqueline

1. We refer to your email dated as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- |    |               |   |
|----|---------------|---|
| a) | Marc Ananda   | United Appraisal and Management Pte Ltd |
| b) | Dennis Yap    | PAL'S Appraiser Pte Ltd                 |
| c) | Yap Teck Lee  | LCW Appraiser Pte Ltd                   |
| d) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd                |
| e) | Dixon Yeo     | Treasure Appraiser Pte Ltd              |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, 6 December 2021 10:59 am

**To:** [nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com); [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com); Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207037/C02/SLC6080X/TANCHC / FW: Our client's vehicle no.SJZ5276H (AC); Your insured's vehicle no. SLC6080X(CHINA) DOA 01/12/2021 - PRI

## Without Prejudice

**Our reference: SNM21D207037/C02/SLC6080X/TANCHC**

**Your reference: SJZ5276H**

Dear Sirs,

## **ACCIDENT INVOLVING SLC6080X & SJZ5276H ON 01/12/2021**

We refer to your email of 03/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 6 December 2021 10:54 AM

**To:** [nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com); [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com); Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

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Without Prejudice

Save as to costs

Dear Jacquelin,

Please conduct PRS for SJZ5276H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Friday, 3 December 2021 2:08 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 03 December 2021 for your kind attention

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

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#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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