

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 6 December, 2021 9:46 AM  
**To:** PBSP; Admin A; assignments@lkkauto.com  
**Cc:** Foong Shiuh Jye  
**Subject:** RE: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with PML to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Monday, December 6, 2021 8:57 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>  
**Subject:** Re: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

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Hi

Please arrange for Survey and Repair on 07/12/21 after 9.30am.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

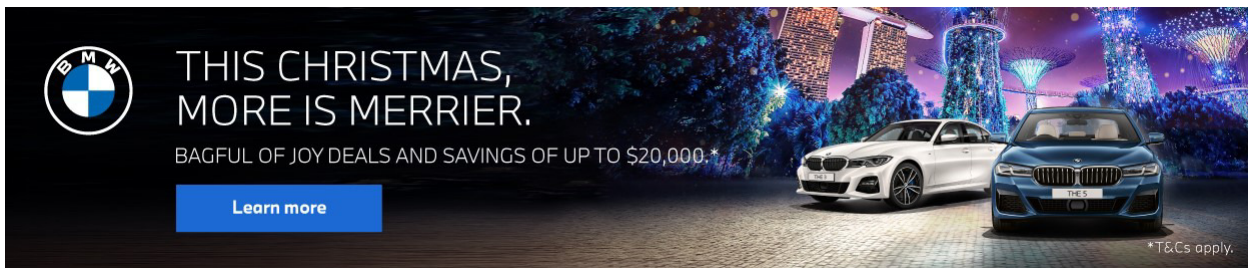
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

## Sime Darby Motors

### A member of the Sime Darby Group



---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 15 November 2021 9:57 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir,

Liability is down on our insured and we are prepared to do a direct settlement with you.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Wednesday, November 10, 2021 12:07 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene

Please update on whether your insured has reported.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

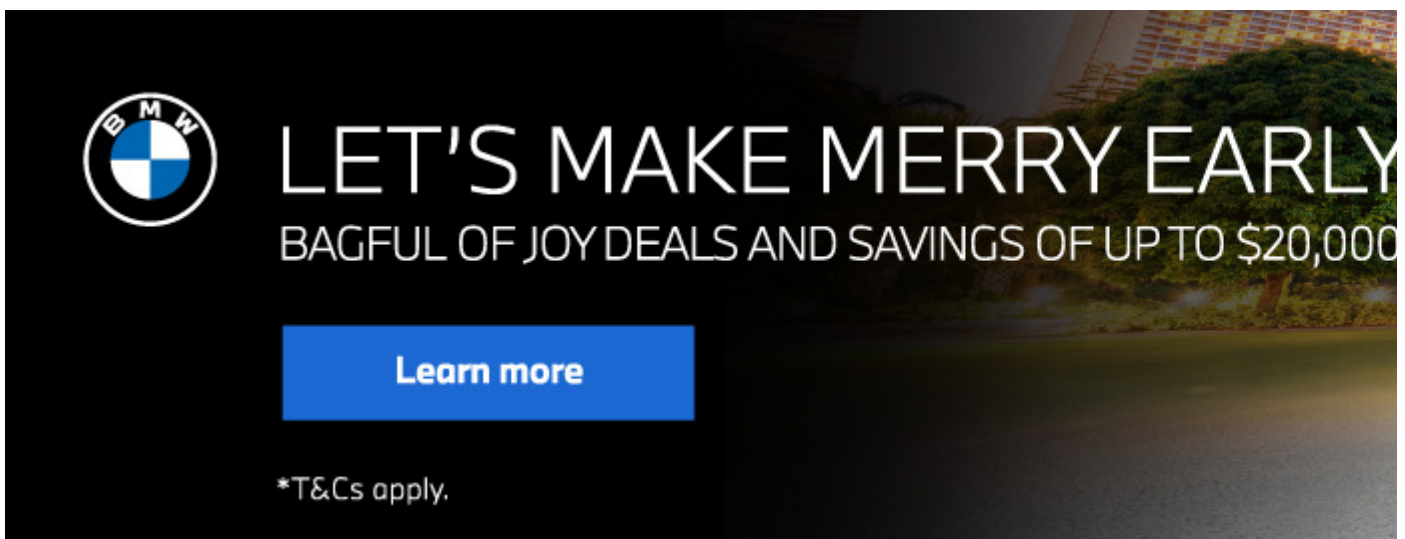
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

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---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, 8 November 2021 2:37 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

Dear Irene,

Has your insured reported?

Thank you.

Best regard,

Suhaimi

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

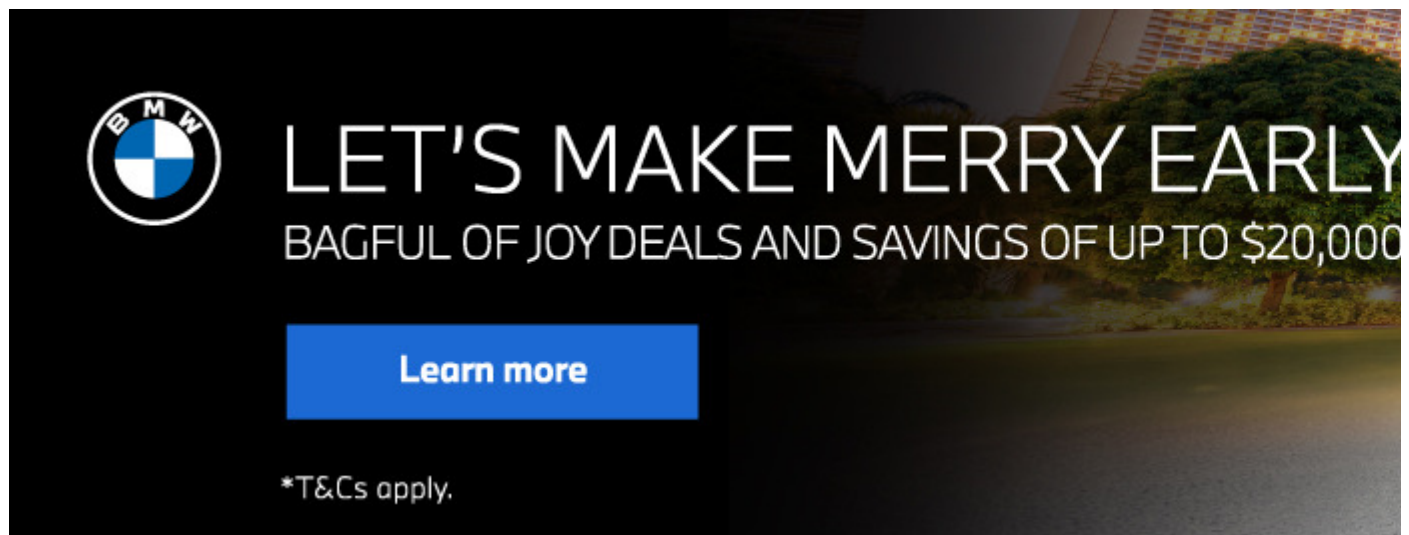
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

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---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 2 November 2021 1:30 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter.

Till-date, our insured has not lodge report and we have informed our agent to contact insured to do reporting by 10 November 2021.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Tuesday, November 2, 2021 11:06 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Fw: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

Please revert and advise on liability for us to proceed with direct settlement.

Thank you.

Best regard,

Suhaimi

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

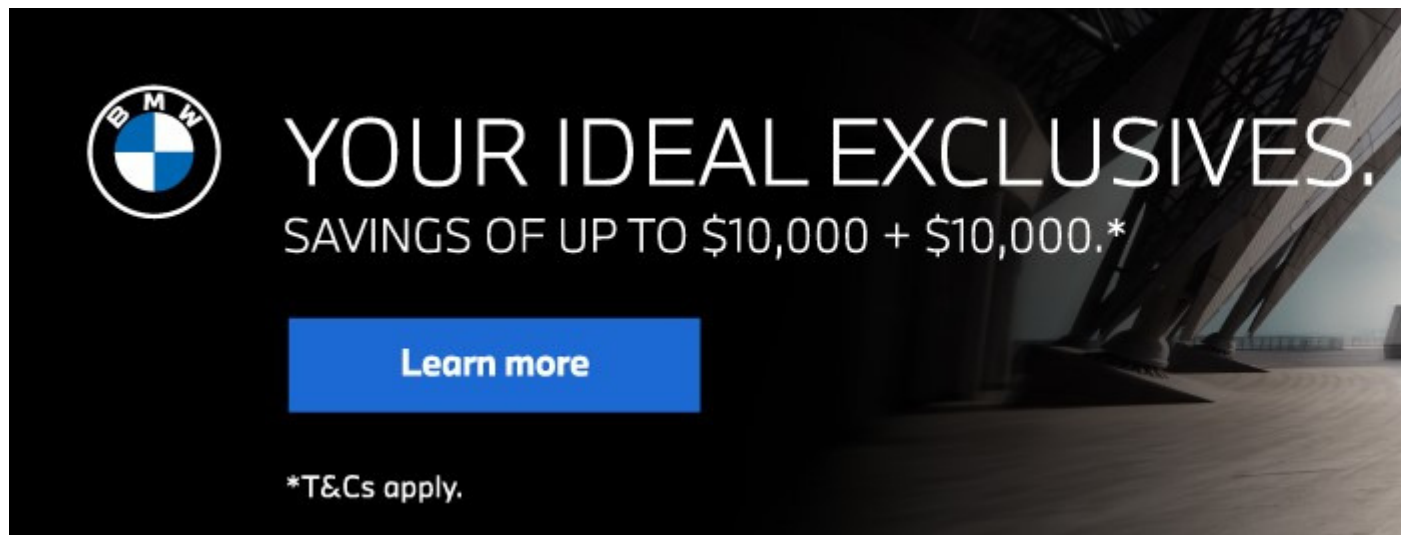
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

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A promotional banner for BMW. On the left is the BMW logo. To its right, the text "YOUR IDEAL EXCLUSIVES." is displayed in large, white, sans-serif capital letters. Below this, in smaller white capital letters, is "SAVINGS OF UP TO \$10,000 + \$10,000.\*". Centered below the text is a blue rectangular button with the white text "Learn more". At the bottom left of the banner, in small white text, is "\*T&Cs apply." The background of the banner is a dark, high-contrast image of a modern building's interior structure with large concrete pillars and a glass ceiling.

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, 1 November 2021 3:09 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

Hi Irene,

Please revert soonest.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

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SAVINGS OF UP TO \$10,000 + \$10,000.\*

[Learn more](#)

\*T&Cs apply.

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Tuesday, 26 October 2021 9:56 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

Hi Irene,

Has your insured reported? If so, please advise on liability soonest.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

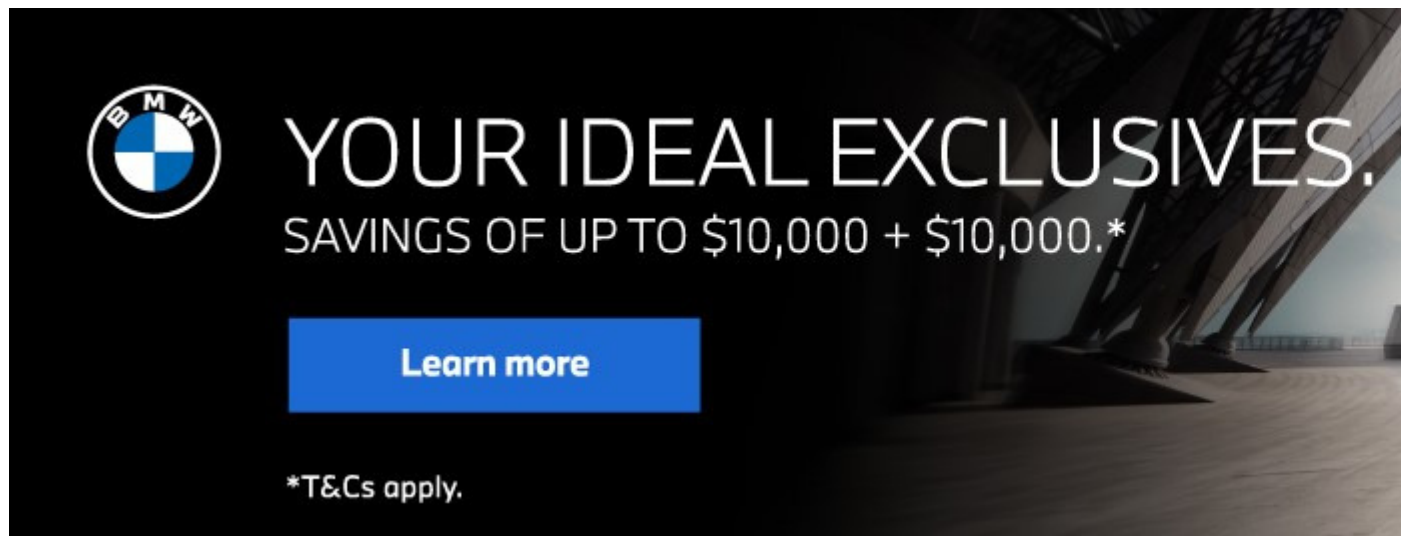
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 20 October 2021 12:58 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>

**Subject:** OUR REF: SNM21D205988/C02/SLJ3689Z/TAYHP & YOUR REF: SBQ18L -TO REVERT LIABILITY & CONDUCT PRS

**[External Mail]** This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Irene,

Please **revert liability & conduct PRS SBQ18L** soonest possible. ( Our Insured has not filed SAS Report )

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Wednesday, 20 October 2021 9:54 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>  
**Subject:** REQ FOR DIRECT SETTLEMENT SBQ18L AND SLJ3689Z ON 03/10/21

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

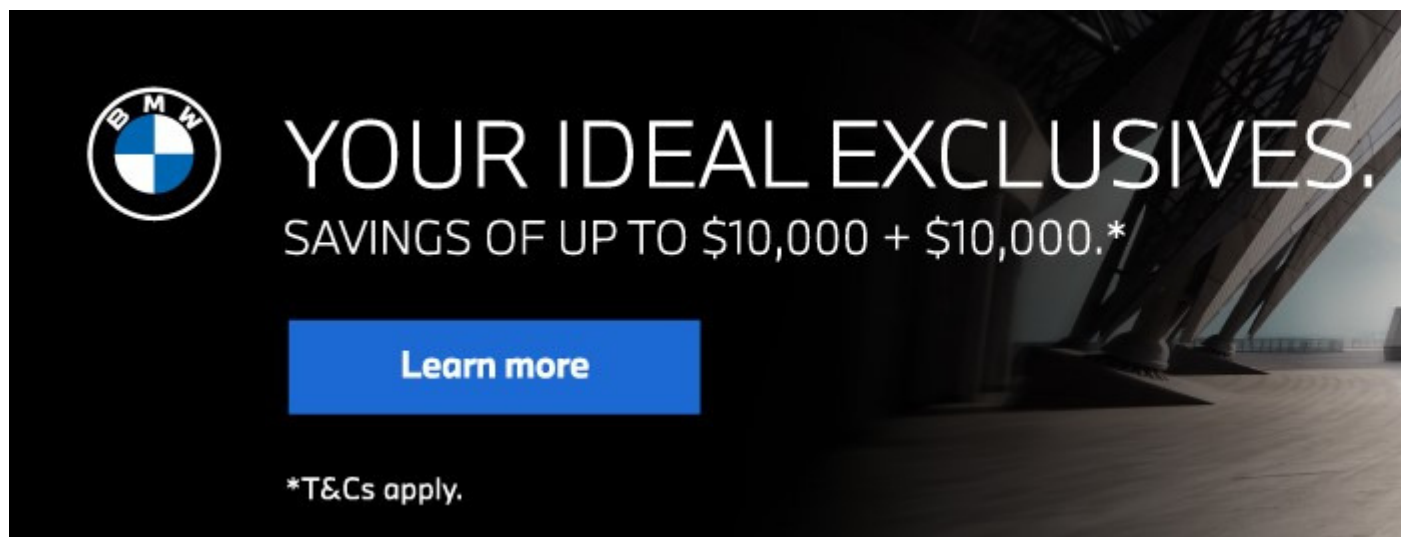
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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