Meng Yan (LKK Auto)

From: Sent:	Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> Monday, 6 December, 2021 9:45 AM</cecilia.lee@sg.cntaiping.com>
To:	Meng Yan (LKK Auto); assignments@lkkauto.com; sur@lkkauto.com
Subject:	RE: SNM21D206992/C02/PC8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U
Attachments:	(KC) pre inspect notice - S1 (FBR 3246U) CHINA.pdf
Hi Meng Yan	
S1 Motoring of Blk 3006 Ubi F	Road 1 #01-386 Singapore 408700(Ah Seng : 8292 8189)
Thank you.	
NOTICE:	
expected for handling hardcopy of	vid-19 cases, please refrain from sending hardcopy documents to us as delay is to be documents. All correspondence should be made via email fax at 6224 7175. Any inconvenience caused is much regretted.
Best Regards, Cecilia Lee Senior Executive Claims Department	
China Taiping Insurance (Singa 3 Anson Road #15-00 Springleaf DID: (65) 6389 6530 F: (65) 6	Tower Singapore 079909
W: www.sg.cntaiping.com Fi	B: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping SG
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From: Meng Yan (LKK Auto) <admin 2021="" 6="" 9:<="" december="" monday,="" sent:="" th=""><td></td></admin>	
	ee@sg.cntaiping.com>; assignments@lkkauto.com; sur@lkkauto.com C8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U (KC)
CAUTION: This email originate recognize the sender and know	d from outside the organization. Do not click links or open attachments unless you the content is safe.
Dear Cecilia,	
Thank you for the assignment.	
By the way, may I have the worksho	p detail?
Thank you.	
Best Regards,	

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Sent: Monday, 6 December, 2021 8:50 AM

To: kelley@chiaarul.com; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM21D206992/C02/PC8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U (KC)

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Monday, 6 December 2021 8:20 am

To: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Subject: RE: SNM21D206992/C02/PC8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U (KC)

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Dear Cecilia,

As requested, enclosed our client's GIA/Traffic police report for your attention.

Our client is not agreeable to your proposed surveyor and proposes Prudent Adjustor Services.

Thank you.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 3 December 2021 2:42 pm

To: kelley@chiaarul.com

Subject: RE: SNM21D206992/C02/PC8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U (KC)

Without Prejudice

Our reference: SNM21D206992/C02/PC8576Y/LEEPG

Your reference: FBR3246U

Dear Sirs,

ACCIDENT INVOLVING PC8576Y & FBR3246U ON 28/11/2021

We refer to your email of 2/12/2021. Our client has yet to file the accident report, please let us have a copy of your client's accident report and repair estimate.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 3 December 2021 2:26 pm

To: kelley@chiaarul.com; 'Anikka Lai' <anikkalai@honda.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206992/C02/PC8576Y/LEEPG / RE: PRE-INSPECTION OF FBR 3246U (KC)

Without Prejudice Save as to costs

Dear Cecilia.

Please conduct PRS for FBR3246U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Friday, 3 December 2021 7:40 am

To: Claims Dept of CTI com; 'Anikka Lai' anikkalai@honda.com.sg

Subject: RE: PRE-INSPECTION OF FBR 3246U (KC)

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Dear Boon Sen,

Timing would be 12.30pm.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Sent: Thursday, 2 December 2021 1:58 pm

To: kelley@chiaarul.com; Anikka Lai <anikkalai@honda.com.sg>

Subject: RE: PRE-INSPECTION OF FBR 3246U (KC)

Without Prejudice Save as to costs

Dear Sir,

Pls advise accident timing to process pri.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: <u>kelley@chiaarul.com</u> < <u>kelley@chiaarul.com</u> >

Sent: Thursday, 2 December 2021 9:51 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com; Albert Chua

<albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: PRE-INSPECTION OF FBR 3246U (KC)

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Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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