

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 7 December 2021 8:10 AM  
**To:** Kevin Leong Wai Kit; SUR  
**Cc:** Edwin Abcede Caina; Coco Lu Ting; Andre Chow En De  
**Subject:** RE: aigencrypt OD CLAIM : SMJ1769C DOA : 03.12.2021

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 1769C, (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Potential Recovery**

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Monday, 6 December, 2021 10:04 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** aigencrypt OD CLAIM : SMJ1769C DOA : 03.12.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Sent:** Monday, December 6, 2021 9:57 AM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>

**Subject:** [EXTERNAL] OD CLAIM : SMJ1769C DOA : 03.12.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Kindly arrange for survey for this vehicle

Customer already leave car in workshop.

Thank You & Best regards

Kevin Leong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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