

## Veron Chen (LKKAUTO)

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**From:** Low, Xianyu <Xianyu.Low@aig.com>  
**Sent:** Tuesday, 7 December 2021 11:10 AM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; Admin A; SUR  
**Cc:** Lim, Kok-Chong; Teo, Ericweihong; Hor, Yinrul; Subramaniam, Divyashni  
**Subject:** RE: aigencrypt Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

Hi Veron,

Claim ref no is 2616152483SG and has been updated in Merimen for your reference.  
Thank you.

Thanks & Regards,

**Low Xian Yu**  
**AIG**

Adjuster II Express Claims PC,  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 68307871

[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com) | [www.aig.sg](http://www.aig.sg)

Advanced Leave Notification: 11/12/2021(Sat) to 19/12/2021(Sun)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, December 7, 2021 10:50 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
**Subject:** [EXTERNAL] RE: aigencrypt Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly update claim number in merimen

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 6 December 2021 8:44 AM  
**To:** 'Subramaniam, Divyashni' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Low, Xianyu' <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'Hor, Yinrul' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** RE: aigencrypt Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Friday, 3 December, 2021 5:50 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** aigencrypt Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Friday, December 3, 2021 5:46 PM  
**To:** CINDY KOH <[cindykoh\\_kkcheng@yahoo.com](mailto:cindykoh_kkcheng@yahoo.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** aigencrypt Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

Without Prejudice

Your Reference: GBB7978Z  
Our Reference : SMW8866R

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** CINDY KOH <[cindykoh\\_kkcheng@yahoo.com](mailto:cindykoh_kkcheng@yahoo.com)>  
**Sent:** Friday, December 3, 2021 11:02 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMW8866R AND GBB7978Z ON 29/11/2021

**This message is from an external sender; be cautious with links and attachments.**

Our Ref: EHA/GBB7978Z  
Your Ref: SMW8866R  
(Please quote our reference number when replying)

3 December 2021

AIG ASIA PACIFIC INSURANCE  
Singapore

Dear Sirs

## **NOTICE OF ACCIDENT**

**Claimant: ENG HUP VEHICLE RENTAL**

**Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]**

We refer to our email dated 2 December 2021.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 2 December 2021.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 2 December 2021.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:

Name of Workshop : Eng Hup Auto Parts Accessories Co

Address : Blk 1 No. 387J Woodlands Road

Yew Tee Industrial Estate

Singapore 677954

Contact person : Ah Soon

Telephone No. : 94235006

REGARDS

CINDY

KK CHENG LAW LLC

DID : 6227 1272

### **IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.