

RE: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Thu 2/24/2022 11:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Su Li

OI reported at your reporting centre.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 24 February 2022 11:39 am

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, February 24, 2022 9:28 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: RE: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

Hi All

Please ignore the below email.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee Peng Geok

Sent: Thursday, 24 February 2022 9:25 am

To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'CeciliaChong@lkkauto.com' <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: RE: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

Importance: High

Hi LKK

We note that OID has reported at your reporting centre, NAC.

Please check the driver's DOB. 09/04/2020?

SN0921CA0007 / National Assessment Centre Services [408933]

ENTRY DATE & TIME: 10/12/2021 17:33 (SGT)

SUBMITTED BY: Renee

VERSION: 1 (10/12/2021 17:33 (SGT))

DRIVER

Name of Driver GOH SHAWN
NRIC No T0011678A



Accident report SN0921CA0007

Page 1 of 19

Date Of Birth 09/04/2000
Occupation Outdoor
Date Of Driving Pass 09/03/2020
Driving experience 1 YEAR AND 9 MONTHS
Gender Male
Mobile Number (Phone) +65-86606288
Alt. Phone Number -
Email Address shawngoh1@gmail.com
Address BLK 29 FERNVALE ROAD
Address complement #10-36
Postcode 797416
Is the driver the policyholder? No
If No, Relationship of the Driver with the Insured Child
Does Driver Own Other Vehicles? No
Vehicle Registration Number of Other Vehicle Owned by Driver -
Insurance Company of Other Vehicle Owned by Driver -

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee Peng Geok
Sent: Monday, 6 December 2021 2:52 pm
To: suli@lkkauto.com; admin-a@lkkauto.com; CeciliaChong@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

Hi LKK

OI has yet to report. Attached our letter to OI fyi. Please follow up with OI.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 6 December 2021 1:44 pm
To: suli@lkkauto.com; admin-a@lkkauto.com; CeciliaChong@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207040/C02/SJE241B/LEEPG / FW: Direct Settlement - Accident Involving SJE 241B (OI : CTI - TBA) and SHC 3074G (TP : LKK REF - CC3/CTI21012289/Vgs3) on 01/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207040/C02/SJE241B/LEEPG.

Dear Cecilia,

Pls revert LKK.

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 6 December 2021 9:42 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement – Accident Involving SJE 241B (OI : CTI – TBA) and SHC 3074G (TP : LKK REF – CC3/CTI21012289/Vgs3) on 01/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 3074G at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd