

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 7 December 2021 3:39 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SFY 806 P DOA 01/12/2021 - VEHICLE IN WORKSHOP

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SFY 806P (Excess \$1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 December 2021 8:18 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SFY 806 P DOA 01/12/2021 - VEHICLE IN WORKSHOP

Dear All,

Kindly advise on OD approval for above mentioned vehicle urgently.

Please note that vehicle is our premises.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 1 December 2021 6:08 PM
To: sur@lkkauto.com; 'CS A Team'
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SFY 806 P DOA 01/12/2021 - VEHICLE IN WORKSHOP

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

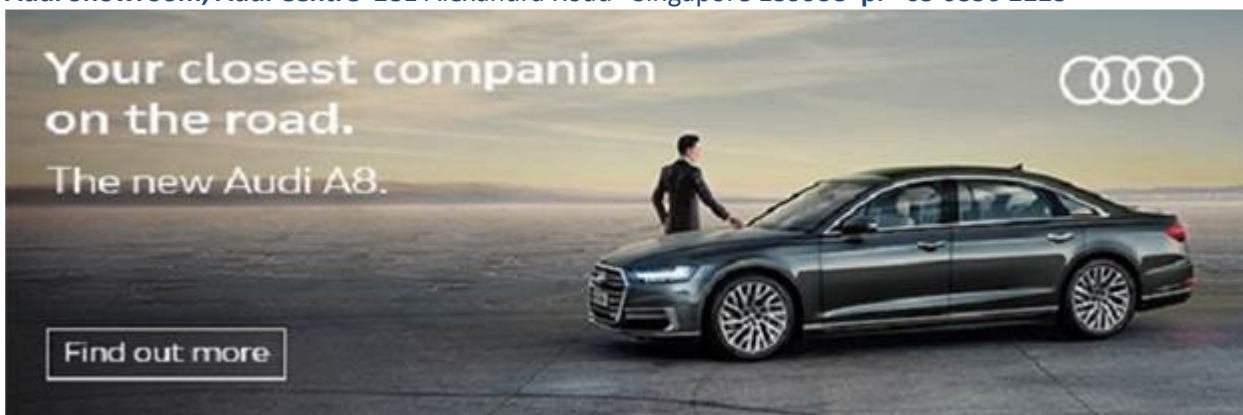
We will forward you the estimate once it is available.

Kindly arrange survey on 02/12/2021 @ 3pm @ Benoi.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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