

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2111-121

Your Ref : GBC8111X [TPA]

Date : 07.January 2022

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5965S AND GBC8111X [TPA] ON 20/11/21 11:45 am
ALONG MOUNT ELIZABETH LINK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,547.50
2.	Loss of Rental for <u>4</u> days @ \$ <u>96.30</u> per day	\$	385.20
3.	Loss of Income for <u>4</u> days @ \$ <u>50.00</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,140.19

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5965S and GBC8111X [TPA] along MOUNT ELIZABETH LINK on 20/11/21 11:45 am.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of January 2022

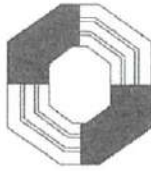
Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager





LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/025176
DATE : 04 March 2022

DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC8111X the sum of Singapore Dollar Four Thousand Nine Hundred Fifty Only (**\$4,950.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD5965S and GBC8111X on 20/11/2021 along/at MOUNT ELIZABETH LINK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ODYSSEY MARINE PTE LTD AND/OR TAN CHEE WAH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**TRANS-CAB AUTO SERVICES PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

+



.....
Signature of vehicle owner/Date

NG WAI YIN

04 MAR 2022

.....
Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV2112-086 DATE : 31. December 2021 REFERENCE NO : AAD2111-121 TERMS : DUE DATE : 31. December 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5965S;DOA 20.11.21(LUMP SUM-21)	1	4,547.50	4,547.50

Total SGD Excl. GST : 4,250.00

7% GST : 297.50

**** FOUR THOUSAND FIVE HUNDRED FORTY SEVEN AND FIFTY SGD ONLY

Total SGD Incl. GST : 4,547.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/11/21 11:45 am at MOUNT ELIZABETH LINK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5965S. The taxi was hired to WONG HONG JAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

20-11-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2111-121	Accident Date 20-11-2021
6/12/2021 10:00	9/12/2021 17:00	SHD5965S

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2021 / 15:37:16

Receipt Date/Time : 22 Nov 2021 / 15:37:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211122-002690

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC8111X As at 20 Nov 2021/11:45:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBC8111X Enquiry Fee 20211122153630837306	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBP7172H As at 18 Nov 2021/08:25:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - FBP7172H Enquiry Fee 20211122153630976587	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	554827XXXXXX5467	eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 March 2022 5:39 PM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG
Subject: RE: [Seek Mandate] - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$4,950.00(all-in).

We will proceed to close file and submit all the relevant documents to your goof office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 24 February 2022 6:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 February 2022 11:59 AM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Your ref: **21/21/21/VC00/025176**

Our ref : CC4/LPC21012272/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S(TP) ON 20/11/2021

We refer to the above matter.

We have highlighted to your good office on 07/12/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Attached is a copy of third party video footage for your easy reference. Our van rolled backward and collided onto third party vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$4,993.85(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,443.80	\$ 4,547.50 (\$4,250.00 + 7%GST)
2. Loss of Rental (4days x \$96.30)	\$ 385.20	\$ 288.90 (3days x \$96.30)
3. Loss of Income (4days x \$50.00)	\$ 200.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 13,036.49	<u>\$ 4,993.85</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 8 December 2021 12:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Lonpac External - General

Dear Mei Kwan

Please ask surveyor to try to reduce TP COR further.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 7 December 2021 5:25 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF:

CC4/LPC21012272/pa3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 3 December, 2021 2:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 3 December 2021 1:01 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176 *** LKK REF: CC4/LPC21012272/pa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Friday, December 3, 2021 11:31 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@transcab.com.sg>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 3 December, 2021 11:18 AM

To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S Our Ref: 21/21/21/VC00/025176

Lonpac External - General

Without Prejudice

Dear Zhewei

Please provide the repair estimate.

Dear Summer

FYA – TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Friday, 3 December 2021 11:13 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey on 06/12/2021 - SHD5965S

Dear all,

Please arrange LKK Auto Consultant Pte Ltd for survey on 06/12/2021 as below :

GBC8111X – 20/11/2021 AT 1145Hrs - SHD5965S

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet