# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 4 March 2022 12:38 PM

To: 'Wai Yin Ng'
Cc: Admin A; Claims

**Subject:** RE: [Offer] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

Attachments: DV\_SHD 5965S.pdf

### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 2 March 2022 11:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: [Offer] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3 [ACCIDENT INVOLVING

GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

# Without prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You Best Regards,

#### Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

TEL: 0003 1203 EXL.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Wednesday, 2 March, 2022 9:17 AM **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: RE: [Offer] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3 [ACCIDENT INVOLVING

GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

### **Without Prejudice**

Dear Wai Yin,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$4,950.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg > Sent: Monday, 28 February 2022 11:28 AM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

**Subject:** RE: [Offer] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3 [ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

# Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$4,990.00(all-in).

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Monday, 28 February, 2022 11:19 AM **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: [Offer] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3 [ACCIDENT INVOLVING

GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

#### **Without Prejudice**

Dear Wai Yin,

We refer to the above matter.

We propose settlement at a global sum of \$4,850.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 24 February 2022 4:20 PM
Tay Using Tang (UKA) to Separate Old Services and Services Community C

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; Claims <<u>claims@transcab.com.sg</u>>

Subject: RE: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

# Without prejudice

Dear Hsiao Tong

Please refer to the attachment.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 24 February, 2022 10:10 AM **To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: RE: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

Without Prejudice

Hi Wai yin,

Kindly provide after repair photos for SHD5965S.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 21 January 2022 9:50 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

Without Prejudice

Hi,

Noted.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>
Sent: Thursday, 20 January 2022 4:58 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: FW: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

#### Without prejudice

Dear Hsiao Tong

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng

Sent: Friday, 14 January, 2022 9:04 AM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Cc: Claims < claims@transcab.com.sg>

Subject: FW: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

### Without prejudice

Dear Hsiao Tong

Enclosed is video fooatge for your action.

Your client reverse his vehicle and causing this accident.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

<sup>\*</sup> Please be reminded that all claims correspondence to be send to <a href="mailto:claims@transcab.com.sg">claims@transcab.com.sg</a>

\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 8 December, 2021 5:30 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: [Request for Video Footage] -Your Ref: AAD2111-121 (SHD5965S)// LKK Ref: CC4/LPC21012272/Kpa3

[ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021]

Your Ref: AAD2111-121 (SHD5965S) Without Prejudice

LKK Ref: CC4/LPC21012272/Kpa3

Dear Sirs/Mdm,

# ACCIDENT INVOLVING GBC8111X(LONPAC) AND SHD5965S ON 20/11/2021

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)