

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 December 2021 9:27 AM
To: 'cecilia.lee@sg.cntaiping.com'
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: RE: OUR REF: SNM21D207018/C02/SMH8365Z/LEEPG & YOUR REF: CC6/CTI21012268/Ups3 -SJC7746B - TPP DIRECT SETTLEMENT
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SJC7746B.pdf; PARF_COE REBATE.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, December 9, 2021 11:31 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D207018/C02/SMH8365Z/LEEPG & YOUR REF: CC6/CTI21012268/Ups3 -SJC7746B - TPP DIRECT SETTLEMENT

[Strictly Confidential]

Hi Su Li,

Enclosed Insured SAS report for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 9 December 2021 10:55 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM21D207018/C02/SMH8365Z/LEEPG & YOUR REF: CC6/CTI21012268/Ups3 -SJC7746B - TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please assist on **LKK DS, SJC7746B** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, December 9, 2021 9:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH 8365Z (OI : CTI - TBA) and SJC 7746B (TP : LKK REF - CC6/CTI21012268/Ups3) on 01/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJC 7746B at M/s FASTECH AUTO PTE LTD on 03/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd