

Shiau Chan (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 6 December 2021 5:38 PM
To: Shiau Chan (LKKAuto); SUR
Cc: 'Premiumauto Claims'
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Shiau Chan,

We close of the case at our end and owner will repair his car at AIG authorize workshop.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Monday, 6 December 2021 5:33 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Tony,

Kindly send us a copy of addendum GIA report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 6 December 2021 1:42 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Shiau Chan,

Noted and kindly proceed close off the case.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Monday, 6 December 2021 11:51 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Zoey,

Have any status of below?

Dear Sir/ Ma'am,

Please be informed this case owner's policy is under AutoPlus, vehicle registered in 2018.

As per policy terms and conditions, only within first 3 years, owner is allowed to repair at sole agent's workshop.

As vehicle is over 3 years, please advised owner that he will need to head to one of AIG's authorised workshop.

		CERTIFICATE OF INSURANCE	
AUTOPLUS PRIVATE VEHICLE			
Name of Policyholder	: Chiew Kia Meng Aaron	Vehicle No.	: SKC 7276 D
Period of Insurance	: 18 Apr 2021 To 17 Apr 2022	Policy No.	: 7210035096
Engine No.	: CVK058482	Endorsement No.	:
Chassis No.	: WAUZZZF49JA144473	Issued Date	: 06 Apr 2021

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 December 2021 10:49 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKC 7276 D

Dear all,

Any update on repair approval ?

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 2 December 2021 5:42 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKC 7276 D

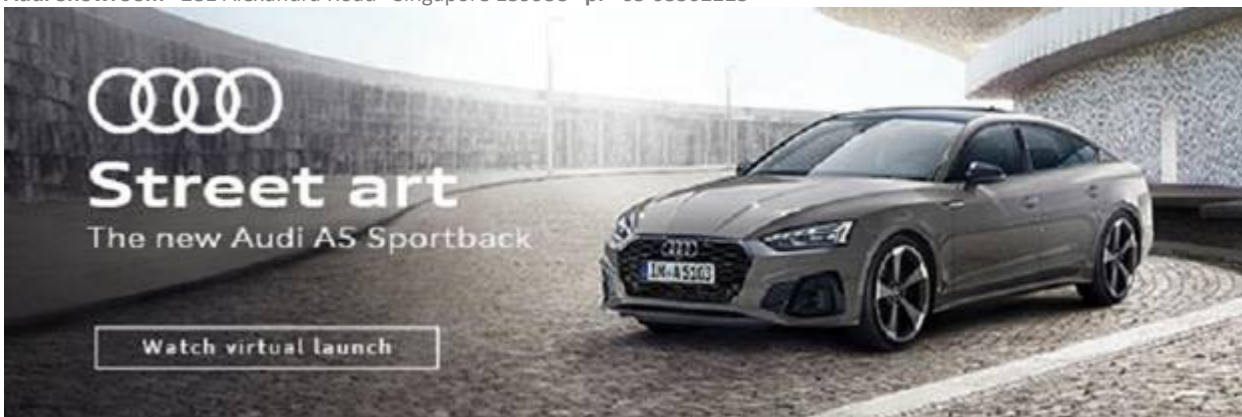
Dear Sur,

Kindly assist following up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 30 November 2021 3:54 PM

To: 'Claims Dept'; 'SUR'
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Tony,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 30 November, 2021 3:50 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Summer,

The owner is waiting.

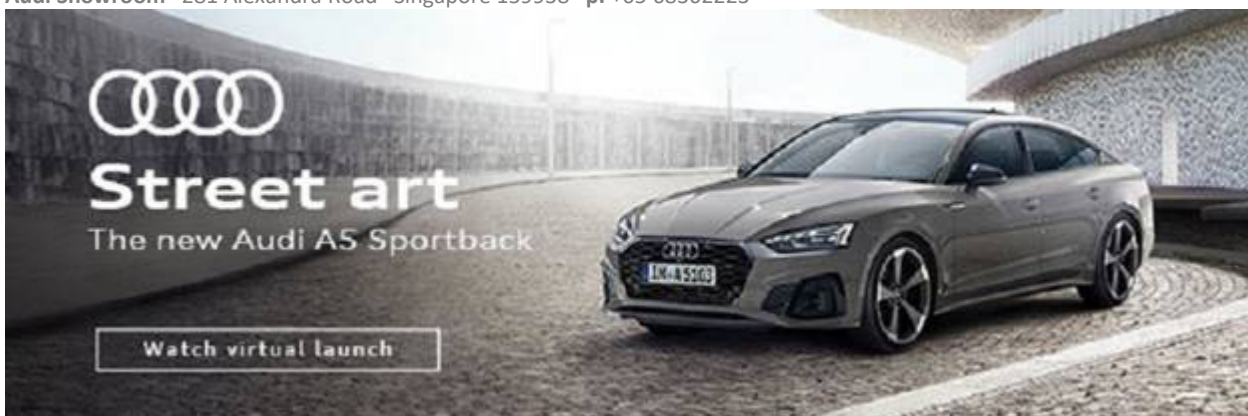
Aside to SUR,

Attached interview form for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 30 November 2021 3:31 PM
To: 'Claims Dept'; 'SUR'
Subject: RE: OD CLAIM FOR SKC 7276 D

Dear Tony,

Owner waiting?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 30 November, 2021 3:30 PM
To: 'SUR' <sur@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKC 7276 D

Dear all,

Kindly register OD claim above mention case.

Attached GIA report and estimate for your kind reference.

Aside to LKK Survey team,

Kindly arrange the survey on [1/12/2021@2.30pm](#) at Ubi.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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