

RE: REQUEST CLAIM NUMBER

MTCL@income.com.sg <mtcl@income.com.sg>

Mon 27/12/2021 2:49 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Classification: *Restricted*

Dear Denise,

We noted on the correct vehicle number is SHA2303M
There is no change to the claim number.

Please be reminded to provide us with the correct info for claim registration in future emails.

Thanks.

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

Koh Weijie

Operations – Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 27 December 2021 2:40 pm

To: MTCL@income.com.sg

Subject: Re: REQUEST CLAIM NUMBER

Hi,

I apologise the correct plate number is SHA 2303M

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Monday, 27 December 2021 2:35 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Dear Denise,

Could you check and confirm again on the correct vehicle?

Regards

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

Koh Weijie

Operations – Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 27 December 2021 9:08 am
To: MTCL@income.com.sg
Subject: Re: REQUEST CLAIM NUMBER

Dear Wei Jie,

Sorry,

There is a mistake the correct taxi car plate is SHA 2303M not SHA 2303Y.

does the claim number have any effect?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Monday, 20 December 2021 8:19 pm
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi,

Claim number as per input in the table.

Thanks.

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

Koh Weijie

Operations – Motor & Personal Lines



From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Monday, 20 December 2021 11:14 am
To: MTCL@income.com.sg
Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request Claim Number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Inco me Vehic le No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1155273-001	COMFORT TRANSPORT	SHA 2303Y	SLZ 6193 H	30/11/2021	10:45	1418.99	150

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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