

Our Ref: CT1221/SHC2787P/JW(st)  
Date: 22.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 01.12.2021 INVOLVING SHC2787P & SLT9433C ALONG BAYFRONT AVE**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2787P, which was involved in the captioned accident with your insured vehicle No SLT9433C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,475.10
2. Loss of Rental	2 days x S\$ 129.47	S\$	258.94
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>1,896.04</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**Hyundai Ioniq SHC2787P , SLT9433C  
BAYFRONT AVE**

**ON 01-Dec-21 19:15**

I / We

**TEO KOK SENG**

(Hirer) NRIC No.: **SXXXX625Z**

and/or

**KOH KIA HWA**

(Relief) NRIC No.: **SXXXX553E**

Taxi Number

**SHC2787P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's Instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**02-Dec-2021**

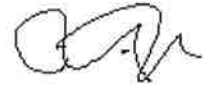
Name of Hirer

**TEO KOK SENG**

Hirer NRIC

**SXXXX625Z**

Signature :



Address

**223 YISHUN ST 21 #12-465  
760223**

Contact No.

**98534247**

Name of Relief

**KOH KIA HWA**

Relief NRIC

**SXXXX553E**

Signature :



Address

**223 YISHUN STREET 21 12-475  
760223**

Contact No.

**96818178**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SHC 2787P** that was damaged pursuant to the accident which occurred on **01/12/2021** (date) along **BAYFRONT AVENUE** (location) involving vehicle no/s **SLT 9433C**.

This is pursuant to the inspection conducted on **02/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2787P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2787P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10<sup>th</sup> (day) of May (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 507664

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Repeat printout Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2787P

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2019

CHASSIS CODE  
KMH851CVLU187607

INV. NO/DATE  
91625365 15.12.2021

JOB NO.  
305496497

ODOMETER READING

DATE/TIME IN  
02.12.2021 09:25

Description : 3P 01.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
SUB-TOTAL						558.60

**JOB NATURE**

0001	L	REAR FENDER ADVERTISEMENT LOGO RH	100.00	100.00
0002	L	REAR FENDER ADVERTISEMENT LOGO LH	100.00	100.00
0003	PB	PANEL BEATING SHC2787P	350.00	350.00
0004	SP	SPRAYPAINT CHARGE	250.00	250.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN/DOWN WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91625365	1,475.10	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2787P

MAKE  
HYUNDAI

MODEL  
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DATE OF REG  
30.10.2019

CHASSIS CODE  
KMHC851CVLU187607

INV. NO/DATE  
91625365 15.12.2021

JOB NO.  
305496497

ODOMETER READING

DATE/TIME IN  
02.12.2021 09:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	L	REMOVE/ REFIX REVERSE SENSOR		20.00		20.00
SUB-TOTAL						820.00

Items total	1,378.60
Add GST @ 7.000 %	96.50
Invoice amount	1,475.10

Issued by : CHEWBEELENG 15.12.2021 08:52:58  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAYLT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91625365	1,475.10	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**



24C-2787P.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
29/11/21	TBO	231622		0600	1305
29/11/21	KOH	231499		1332	2136
30/11/21	TBO	232046		0630	1315
30/11/21	KOH	232258		1405	2131
30/11/21	Simon	232472		2142	0550
01/12/21	TBO	232648		0620	1300
01/12/21	KOH	232861		1350	2134
01/12/21	Simon	233115		2148	0550
02/12/21	KOH	233138		0830	0910
02/12	Accident Repair	23	km	0925	
03/12	@ W.	23		1430	

Our Ref: CT21120014

Date: 14 December 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      01/12/2021    @   19:15 hrs  
ALONG                                BAYFRONT AVE  
INVOLVING                         SLT9433C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2787P** (the "Taxi"). The Taxi was hired to **TEO KOK SENG IC NO SXXXX625Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLT9433C

Date of Accident

01/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **17/11/2021 - 16/11/2022**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **02/12/2021 10:50**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

*SLC 2787P*



**ACCIDENT INVOLVING SLT 9433C & SHC 2787P ALONG/AT BAYFRONT AVE ON 01/12/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/24/2021 5:41 PM

To: thesschew@gmail.com <thesschew@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21012249/Vrs3

**CHEW CHEE CHONG – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLT 9433C & SHC 2787P ALONG/AT BAYFRONT AVE ON 01/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 2787P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2021 16:35	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	02 Dec 2021 16:35	<b>Clm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	02 Dec 2021 16:35	<b>Clm Created</b>	Reg No: SHC2787P. Acct Date: 2021/12/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	02 Dec 2021 16:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	02 Dec 2021 16:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/13	[A] Lee Su Li
6	02 Dec 2021 16:35	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	02 Dec 2021 16:35	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Dec 2021 16:35	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	02 Dec 2021 16:35	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	02 Dec 2021 16:35	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	07 Dec 2021 08:42	<b>Clm Registration Modified</b>	Acct Time:00:00:00->19:10:00. Pol No:1700075843->1700075843-04.	[I] AIG OneClaim Integration User
12	16 Dec 2021 19:13	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
13	21 Jan 2022 11:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	21 Jan 2022 11:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2022 11:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/11/30.	[A] JOANNE LEE KHANG MIN
16	21 Jan 2022 11:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	27 Jan 2022 11:25	<b>Adj Mandate Request</b>	Cur.Req:1836.04:Liability: 100%*Quantum: (a)CORw/GST: \$1,475.10+ (b)LOR(2days x \$129.47):\$258.94+(c)LOI(2days x \$50): \$100+(d)GIA search fee:\$2= Total: \$1,836.04***Recommended 2 repair days	[A] Jaslin Kok Chin Yi
18	17 Mar 2022 16:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/13. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
19	17 Mar 2022 16:25	<b>Adj Mandate Set</b>	Approved:1836.04:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2746195	02 Dec 2021 16:42:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2787P	SLT9433C	11.00
2759920	21 Jan 2022 11:51:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2787P	SLT9433C	11.00

