

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: JASLIN KOK
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBF8827Z (1034) Your Ref : -

Dear Sir,

VEHICLE # : GBF8827Z
ACCIDENT INVOLVING : GBF8827Z & GBF9421D ALONG KAKI BUKIT AVE 1 SHUN LI IND PARK
CARPARK ON 30/11/21

COST OF REPAIR	\$1,500.00	(As agreed)
LOSS OF USE	\$980.00	{4 work days + 2 weekends + 1 day prs} x \$140
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$105.00

TOTAL \$2,592.45

Two Thousand Five Hundred Ninety-Two Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 30/11/2021 INVOLVING GBF8827Z GBF9421D

ALONG / AT

KAKI BUKIT AVE 1 SHUN LI IND PARK CARPARK

I/We SIN LEONG LEE COFFEE PTE LTD (NRIC No. 200102120N)

of 15 SENOKO DRIVE #07-07 JTC FOOD HUB @ SENOKO S(758202)

1. The owner of motor vehicle no. GBF8827Z hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 30/11/2021





Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness


Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, RYDER AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,100.00 (Global Sum) for vehicle no. GBF 8827Z that was damaged pursuant to the accident which occurred on 30/11/2021 (date) along KAKI BUKIT AVE 1 SHUN LI IND PARK CARPARK involving vehicle no/s GBF 9421D.

This is pursuant to the inspection conducted on 02/12/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SIN LEONG LEE COFFEE PTE LTD (“the third party claimant”) of vehicle no. GBF 8827Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBF 8827Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of 9 (month) 2022 (year)


Signed by appointed surveyor

 **Ryder Auto Pte Ltd**
Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: JASLIN KOK
Motor Claims Dept

TAX INVOICE

Our Ref : GBF8827Z (1034) Your Ref : -

Dear Sir,

VEHICLE # : GBF8827Z
ACCIDENT INVOLVING : GBF8827Z & GBF9421D ALONG KAKI BUKIT AVE 1 SHUN LI IND PARK
CARPARK ON 30/11/21

COST OF REPAIR \$1,500.00 (As agreed)

COST OF REPAIR ADD GST 7% \$105.00

TOTAL \$1,605.00

One Thousand Six Hundred Five Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Nov 2021 / 09:48:40

Receipt Date/Time : 30 Nov 2021 / 09:48:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211130-000682

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF9421D As at 30 Nov 2021/09:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBF9421D Enquiry Fee 20211130094802949262	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
72151pmy			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING GBF 9421D & GBF 8827Z ALONG/AT SHUN LI INDUSTRIAL PARK ON 30/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 2/21/2022 8:29 PM

To: jiaxingacc@gmail.com <jiaxingacc@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21012248/Ars3

JIAXING AIRCON PTE LTD - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 9421D & GBF 8827Z ALONG/AT SHUN LI INDUSTRIAL PARK ON 30/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBF 8827Z against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 28/02/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2021 16:28	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	02 Dec 2021 16:28	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	02 Dec 2021 16:28	Clim Created	Reg No: GBF8827Z. Acct Date: 2021/11/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] Lee Su Li
4	02 Dec 2021 16:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	02 Dec 2021 16:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/13	[A] Lee Su Li
6	02 Dec 2021 16:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	02 Dec 2021 16:28	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Dec 2021 16:28	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Dec 2021 16:28	Label Added	(19):Fastlane.	[A] Lee Su Li
10	02 Dec 2021 16:28	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	03 Dec 2021 09:16	Clim Dtl Modified	Claimant's Name: - -> SIN LEONG LEE COFFEE PTE LTD.	[A] Lee Su Li
12	03 Dec 2021 09:16	Clim Veh Model Changed	(206086) -> (205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] Lee Su Li
13	07 Dec 2021 08:48	Clim Registration Modified	Acct Time:00:00:00->08:35:00.	[I] AIG OneClaim Integration User
14	16 Dec 2021 19:18	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
15	21 Jan 2022 11:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Jan 2022 11:56	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Jan 2022 11:56	Clim Dtl Modified	JPJ Reg. Date: -> 2017/03/31.	[A] JOANNE LEE KHANG MIN
18	21 Jan 2022 11:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	30 May 2022 14:38	Adj Mandate Request	Cur Req:1169.95:Liability: 50%(TP swerved right while OID overtook TP) *Quantum: \$1,169.95(all -in).	[A] CHEW HSIAO TONG
20	08 Jun 2022 13:56	Video Downloaded	Downloaded GBF8827Z VIDEO	[I] Syed-Yusoff, Saliha
21	08 Jun 2022 14:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/13. Mandate Remarks: please proceed with settlement @ \$1,109.95 [COR-\$1605.00 LOU-\$600.00 @ 50% contribution /LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	08 Jun 2022 14:09	Adj Mandate Set	Approved:1109.95:please proceed with settlement @ \$1,109.95 [COR-\$1605.00 LOU-\$600.00 @ 50% contribution /LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
23	21 Jul 2022 14:45	Adj Mandate Request	Cur Req:1867.45:Hi,3rd party rejected 50% offer and proposed 100%. We suggest to revise offer up to 80% as OI overtaking TP who was driving slowly in front of him. For your review please.	[A] CHEW HSIAO TONG
24	27 Jul 2022 08:15	Video Downloaded	Downloaded GBF8827Z VIDEO	[I] Syed-Yusoff, Saliha
25	27 Jul 2022 08:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/13. Mandate Remarks: TPV moving off from stationary position, to maintain at 50% based on Bola 14 (a)	[I] Syed-Yusoff, Saliha
26	27 Jul 2022 08:20	Adj Mandate Set	Maintained:TPV moving off from stationary position, to maintain at 50% based on Bola 14 (a)	[I] Syed-Yusoff, Saliha

AUDIT TRAIL			
No.	On	Audit	Remarks
05 Sep 27 2022 11:43		Video Downloaded	Downloaded GBF8827Z VIDEO
			[I] Gan, Angie- GL

Date From



Date To



Audit Type

None

Go

ACTIVITY			
No record			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2746189	02 Dec 2021 16:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF8827Z	GBF9421D	11.00
2759923	21 Jan 2022 11:56:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF8827Z	GBF9421D	11.00
2797907	30 May 2022 14:34:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBF8827Z	CHEW HSIAO TONG	xx.xx