

Hui Zhen (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 6 December 2021 12:53 pm
To: Hui Zhen (LKK Auto)
Cc: MT_Claim_SG; Heng Sew Sow
Subject: RE: GBE3025j

Lonpac External - General

Our Ref : 21/21/21/VC05/0251204

Dear Hui Zhen,

Please proceed to authorize repair as adjusted.

The excess applicable is \$600.00 (Section I).

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Monday, 6 December 2021 11:57 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: GBE3025j

Dear Gerald,

Any updates on authorization?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Friday, 3 December 2021 4:42 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: GBE3025j

Dear Gerald,

Enclosed herewith preliminary advice of GBE 3025J.

Kindly advice on authorisation.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 2 December 2021 4:19 PM

To: Admin-D (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: GBE3025j

Lonpac External - General

Dear Summer,

The accident date is 30/11/2021.

The third party vehicle ,SMD1450C is also surveyed by you.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 2 December 2021 4:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: GBE3025j

Dear Gerald,

Kindly assist to provide the accident date.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 2 December, 2021 3:36 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Heng Sew Sow <woonmeng@singnet.com.sg>
Subject: FW: GBE3025j

Lonpac External - General

Our Ref : 21/21/21/VC05/025204

Dear Summer,

Please proceed to survey & revert.

The excess applicable under Section I is \$600.00.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: woonmeng@singnet.com.sg <woonmeng@singnet.com.sg>
Sent: Thursday, 2 December 2021 3:28 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: GBE3025j

Dear Gerald,

We refer to the matter below for your kind attention.

Kindly assist to arrange survey for vehicle GBE3025J (OD Claim).

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd
Tel: 63161131/ 63161151

On Thu Dec 02 2021 09:44:33 GMT+0800 (Singapore Standard Time) GERALD POH WEE BIN
<geraldpoh@lonpac.com> wrote:
----- Original Message -----

Lonpac External - General

Dear Ms Heng,

Based on both reports, it would appear that GBJ2361 hit into GBE3025 and propelled the vehicle to hit into SMD1450

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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