

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/EG121012240/ETF3E2

**Date:** 08/02/2022

### REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd. Policy No:  
**Claimant Vehicle No :** SMF951U **Insured Vehicle No :** SMZ6251L  
Date of Loss: 29/11/2021 Nature of Claim: TP Claim No: CDMPG21002296

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMF951U**  
Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CZD174807  
Reg. Date: 26/10/2018 (Man. Year: 2018) Chassis No: WVGZZZ1TZKW004051  
Colour: Gold Odometer: 76531 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45R18 Rear Tyre Size: 225/45R18  
Front Left Side: Michelin 4 mm Rear Left Side: Michelin 4 mm  
Front Right Side: Michelin 4 mm Rear Right Side: Michelin 4 mm

*The above values represent the remaining tyre treads depth*

| COST OF CLAIMS                | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------|------------------|------------------|------------------|--------------|
| Parts                         | 14,207.77        | 9,882.05         | 4,325.72         | 30.45        |
| Miscellaneous Items           | 0.00             | 0.00             | 0.00             |              |
| Labour                        | 16,210.00        | 7,550.00         | 8,660.00         | 53.42        |
| Paintwork Labour              | 0.00             | 0.00             | 0.00             |              |
| Towing                        | 0.00             | 0.00             | 0.00             |              |
| <b>Gross Total (S\$)</b>      | <b>30,417.77</b> | <b>17,432.05</b> | <b>12,985.72</b> | <b>42.69</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>2,129.24</b>  | <b>1,220.24</b>  | <b>909.00</b>    | <b>42.69</b> |
| <b>Nett Amount (S\$)</b>      | <b>32,547.01</b> | <b>18,652.29</b> | <b>13,894.72</b> | <b>42.69</b> |

### INSPECTION

Date of Assignment: 02/12/2021  
Date Inspected: 03/12/2021 Inspected At: Volkswagen Group Singapore Pte Ltd  
247 ALEXANDRA ROAD  
Singapore 159934  
Estimated Period of Repair: 14.0 days

**Adjuster:** CHEN TSUE YEE

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                      |                                                                                                                                                                              |                                                                 |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| <b>Part Source:</b>  | (Last Synchronised: 08 Feb 2022)                                                                                                                                             |                                                                 |
| <b>Parts:</b>        | N/A                                                                                                                                                                          | VOLKSWAGEN TOURAN 1.4 TSI (A) (Model not available in database) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                               |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SMF951U)                                                                                                                                     |                                                                 |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                                 |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                                 |

### Recommended Parts

| No. | Qty | Part No. Particulars                            | Condition     | Repairer's  | Amount       |
|-----|-----|-------------------------------------------------|---------------|-------------|--------------|
| 1   | 1   | *COVER FOR BUMPER PRIMED                        | Dented        | 1,443.25 FS | *1,443.25 FS |
| 2   | 1   | *SPOILER SATIN BLACK                            | Broken        | 332.69 FS   | *332.69 FS   |
| 3   | 1   | *BUMPER                                         | Broken        | 552.19 FS   | *552.19 FS   |
| 4   | 1   | *ATTACHMENT STRIP BUMPER CTR BRACKET            | Broken        | 65.63 FS    | *65.63 FS    |
| 5   | 1   | *GUIDE PIECE LHR BUMPER BRACKET (SIDE)          | Not Necessary | 34.85 FS    | *- FS        |
| 6   | 1   | *GUIDE PIECE RHR BUMPER BRACKET (SIDE)          | Not Necessary | 34.85 FS    | *- FS        |
| 7   | 1   | *REFLECTOR (REFLECTOR LHS INNER)                | Not Necessary | 69.70 FS    | *- FS        |
| 8   | 1   | *REFLECTOR (REFLECTOR LHS OUTER)                | Not Necessary | 69.70 FS    | *- FS        |
| 9   | 1   | *REFLECTOR (REFLECTOR RHS INNER)                | Not Necessary | 69.70 FS    | *- FS        |
| 10  | 1   | *REFLECTOR (REFLECTOR LHS OUTER)                | Not Necessary | 69.70 FS    | *- FS        |
| 11  | 1   | *LED LICENCE PLACE LIGHT                        | Not Necessary | 104.26 FS   | *- FS        |
| 12  | 1   | *REAR APRON END PANEL INNER                     | Dented        | 453.75 FS   | *453.75 FS   |
| 13  | 1   | *END PLATE END PANEL OUTER                      | Dented        | 440.60 FS   | *440.60 FS   |
| 14  | 1   | *REINFORCEMENT FOR LOCK CA                      | Not Necessary | 25.67 FS    | *- FS        |
| 15  | 6   | *WELD STUD                                      | Necessary     | 6.06 FS     | *6.06 FS     |
| 16  | 1   | *COVER FOR LOCK CARRIER TI END PANEL TRIM COVER | Broken        | 123.14 FS   | *123.14 FS   |
| 17  | 1   | *LID                                            | Dented        | 2,360.83 FS | *2,360.83 FS |
| 18  | 1   | *SPOILER SATIN BLACK (REAR LID TOP SPOILER LHS) | Necessary     | 267.95 FS   | *267.95 FS   |
| 19  | 1   | *SPOILER SATIN BLACK (REAR LID TOP SPOILER RHS) | Necessary     | 280.34 FS   | *280.34 FS   |
| 20  | 1   | *ADDITIONAL BRAKE LIGHT WI                      | Necessary     | 229.42 FS   | *229.42 FS   |
| 21  | 1   | *PACKING ADHESIVE REAR NUMBER PLATE PACKING     | Necessary     | 30.60 FS    | *30.60 FS    |
| 22  | 4   | *RIVETTED CAP NUT                               | Necessary     | 10.00 FS    | *10.00 FS    |
| 23  | 1   | *WEBBING ADHESIVE TAPE                          | Necessary     | 27.22 FS    | *27.22 FS    |
| 24  | 1   | *PUSHBUTTON FOR ELECTRIC L PUSH BUTTON LID LOCK | Not Necessary | 1,510.61 FS | *- FS        |
| 25  | 1   | *HOOD LATCH BOOT LID LOCK                       | Bent          | 175.26 FS   | *175.26 FS   |
| 26  | 1   | *GASKET WEATHER SEAL                            | Torn          | 326.36 FS   | *326.36 FS   |
| 27  | 1   | *VW SIGN BLACK / BRIGHT CHRO                    | Necessary     | 108.68 FS   | *108.68 FS   |
| 28  | 1   | *INSCRIPTION BRIGHT CHROME                      | Necessary     | 74.51 FS    | *74.51 FS    |
| 29  | 2   | *1K WINDOW ADHESIVE                             | Necessary     | 102.60 FS   | *102.60 FS   |
| 30  | 1   | *PRIMER                                         | Necessary     | 28.52 FS    | *28.52 FS    |
| 31  | 1   | *ACTIVATOR FOR PRECOATED W                      | Necessary     | 26.23 FS    | *26.23 FS    |
| 32  | 1   | *ADHESIVE REMOVER                               | Necessary     | 119.97 FS   | *119.97 FS   |
| 33  | 2   | *APPLICATOR                                     | Necessary     | 20.94 FS    | *20.94 FS    |
| 34  | 1   | *SEALANT CAN BE SPRAYED                         | Necessary     | 64.55 FS    | *64.55 FS    |
| 35  | 1   | *ZINC SPRAY                                     | Necessary     | 69.13 FS    | *69.13 FS    |
| 36  | 1   | *2K-BODY ADHESIVE                               | Necessary     | 445.77 FS   | *445.77 FS   |
| 37  | 1   | *SCHLUSSLEUCHTE LHS TAIL LAMP OUTER             | Not Necessary | 316.41 FS   | *- FS        |
| 38  | 1   | *TAILLIGHT WITH BACK-UP LI LHS TAIL LAMP INNER  | Not Necessary | 264.11 FS   | *- FS        |
| 39  | 1   | *TAILLIGHT WITH BACK-UP LI RHS TAIL LAMP INNER  | Not Necessary | 264.11 FS   | *- FS        |
| 40  | 1   | *TAILLIGHT RHS TAIL LAMP OUTER                  | Not Necessary | 307.50 FS   | *- FS        |
| 41  | 1   | *TRIM PANEL FOR HATCH GATE BOOT LID TRIM COVER  | Broken        | 300.10 FS   | *300.10 FS   |
| 42  | 1   | *STORAGE UNIT BLACK STORAGE CONTAINER TOP COVER | Not Necessary | 528.24 FS   | *- FS        |
| 43  | 1   | *TOOL BOX                                       | Crushed       | 105.39 FS   | *105.39 FS   |
| 44  | 1   | *WHEELHOUSE PROTECTOR LHS REAR FENDER LINER     | Not Necessary | 234.95 FS   | *- FS        |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. Particulars                        | Condition     | Repairer's | Amount     |
|-----|-----|---------------------------------------------|---------------|------------|------------|
| 45  | 1   | *RADHAUSSCHALE RHS REAR FENDER LINER        | Not Necessary | 228.12 FS  | *- FS      |
| 46  | 1   | *ENTLUFTUNGSBLENDE RHS REAR FENDER AIR DUCT | Not Necessary | 40.06 FS   | *- FS      |
| 47  | 1   | *STONE PROTECTION FOIL LHS FENDER FOIL      | Not Necessary | 33.96 FS   | *- FS      |
| 48  | 1   | *STONE PROTECTION FOIL RHS REAR FENDER FOIL | Not Necessary | 33.96 FS   | *- FS      |
| 49  | 1   | *REAR NUMBER PLATE                          | Broken        | 80.00 FS   | *80.00 FS  |
| 50  | 1   | *REVERSE SENSOR                             | Broken        | 400.00 FS  | *400.00 FS |
| 51  | 1   | *WHEELHOUSE PROTECTOR (LH)                  | Torn          | 234.95 FS  | *234.95 FS |
| 52  | 1   | *RHS REAR FENDER LINER                      | Torn          | 228.12 FS  | *228.12 FS |
| 53  | 1   | *STRIKER                                    | Bent          | 84.27 FS   | *84.27 FS  |
| 54  | 1   | *LOCK COVER                                 | Cut           | 15.07 FS   | *15.07 FS  |
| 55  | 7   | *BOLT                                       | Necessary     | 28.56 FS   | *28.56 FS  |
| 56  | 2   | *SOUND ABSORBER                             | Necessary     | 87.30 FS   | *87.30 FS  |
| 57  | 1   | *DUAL CLAMP                                 | Necessary     | 63.60 FS   | *63.60 FS  |
| 58  | 8   | *BUTT CONNECTOR WATERTIGHT                  | Torn          | 64.32 FS   | *64.32 FS  |
| 59  | 2   | *PLUG                                       | Necessary     | 2.94 FS    | *2.94 FS   |
| 60  | 1   | *PLUG                                       | Necessary     | 1.24 FS    | *1.24 FS   |
| 61  | 1   | *GUIDE PIECE LHR BUMPER BRACKET (UPPER)     | Not Necessary | 42.63 FS   | *- FS      |
| 62  | 1   | *GUIDE PIECE RHR BUMPER BRACKET (UPPER)     | Not Necessary | 42.63 FS   | *- FS      |

F=Franchise part. S=SpcNett.

**Total Parts (S\$) 14,207.77 9,882.05**

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

| No                              | Particulars                              | Lab.Type | Repairer's       | Amount          |
|---------------------------------|------------------------------------------|----------|------------------|-----------------|
| <b>Labour Items</b>             |                                          |          |                  |                 |
| 1                               | LABOUR                                   | New      | 5,880.00         | 1,680.00        |
| 2                               | SPRAY PAINTING                           | New      | 4,800.00         | 1,600.00        |
| 3                               | TRANSFER BOOT LID PARTS                  | New      | 840.00           | 420.00          |
| 4                               | RE-REINSTALLED REAR WINDSCREEN           | New      | 840.00           | 840.00          |
| 5                               | CHECK WATER LEAKAGE                      | New      | 150.00           | 150.00          |
| 6                               | R&R REAR LUGGAGE TRIM                    | New      | 840.00           | 420.00          |
| 7                               | R&R REAR SEAT                            | New      | 840.00           | 420.00          |
| 8                               | RADAR SENSOR CALIBRATION                 | New      | 840.00           | 840.00          |
| 9                               | R&R REAR SILENCER                        | New      | 420.00           | 420.00          |
| 10                              | B&P DIAGNOSIS AND PROGRAMMING            | New      | 480.00           | 480.00          |
| 11                              | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR | New      | 280.00           | 280.00          |
| <b>Gross Labour Cost (\$\$)</b> |                                          |          | <b>16,210.00</b> | <b>7,550.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >