

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 5 July 2022 4:22 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M *** LKK REF: CC4/LPC21012239/Eea3 // LPC REF: 21/21/21/VC05/025195

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 5 July 2022 3:14 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M *** LKK REF: CC4/LPC21012239/Eea3 // LPC REF: 21/21/21/VC05/025195

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 13/12/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured hit third party parked vehicle while turning at the bend.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **EUROKARS HABITAT PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,043.51	\$ 4,288.42
2. Loss of Rental (3days x \$70)(w/GST)	\$ 224.70	\$ 224.70 (3days x \$70)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
	\$ 8,270.21	<u>\$ 4,515.12</u>

****3 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 December 2021 17:52

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M *** LKK REF: CC4/LPC21012239/Eea3 // LPC REF: 21/21/21/VC05/025195

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 2 December, 2021 7:18 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M

Lonpac External - General

Dear Summer,

Attached copy of insured's report.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Thursday, 2 December 2021 6:56 am

To: derek.oh@eurokars.com.sg

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/21/21/VC05/025195

Derek,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability , please liaise with them.

Thank you.

Aside to LKK – Attn: Summer,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Derek Oh <derek.oh@eurokars.com.sg>

Sent: Wednesday, 1 December 2021 5:24 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Sharmila Jeyanthi

<sharmila.jeyanthi@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: THIRD PARTY CLAIM - YOUR REF : GBB4562J / OUR REF : SKS1901M

Dear Officers,

Kindly arrange the survey of our client's vehicle SOONEST at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability / status of this case.

Kindly confirm.

Best Regards.

Derek Oh

Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0684 F: (65) 6331 0690

E: derek.oh@eurokars.com.sg W: www.eurokarsgroup.com

