

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 2 December, 2021 11:33 AM
To: thh176@yahoo.com; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D206885/C02/SNB8649A/CHNGPW / FW: REQUEST FOR PRS - SMW3013T YOUR INSURED: SNB8649A LOA: 29.11.21

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: thh176@yahoo.com <thh176@yahoo.com>
Sent: Thursday, December 2, 2021 10:14 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206885/C02/SNB8649A/CHNGPW / FW: REQUEST FOR PRS - SMW3013T YOUR INSURED: SNB8649A LOA: 29.11.21

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd

On Thu, 2 Dec 2021 at 9:59 am, Adeline Chng
<adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM21D206885 C02/SNB8649A /Chngpw

Your reference: SMW3013T

Dear Sirs

ACCIDENT INVOLVING SNB8649A & SMW3013T ON 29/11/2021

We refer to your email of 01/12/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)

3. Ben Chua (FTA)

8. Adrian Ling (LKK)

4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is

returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, December 2, 2021 9:41 AM
To: Thiam Heng Huat <thh176@yahoo.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206885/C02/SNB8649A/CHNGPW / FW: REQUEST FOR PRS – SMW3013T YOUR INSURED: SNB8649A LOA: 29.11.21

Without Prejudice

Dear Adeline,

Please conduct PRS for SMW3013T.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Wednesday, 1 December 2021 12:41 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRS – SMW3013T YOUR INSURED: SNB8649A LOA: 29.11.21

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295