

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 26 January 2022 11:22 AM
To: Lauro Araos Songcuan JR
Cc: Steve Chen (LKK Auto); Bryan Ang (LKKAUTO); SUR; Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Edwin Abcede Caina
Subject: RE: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Larry,

WITHOUT PREJUDICE

Confirm final fig \$6,006.80 before excess \$600.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 25 January 2022 11:09 AM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: RE: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Larry,

Please be informed that we are pending for insurance approve on repair cost.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 25 January 2022 10:36 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>

Subject: FW: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Shiau Chan,

Can we have your confirmation on the finalized amount of \$ **5,406.80** before Gst.

Need to close this case in urgent basis.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 09 January 2022 08:49 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

This email was sent from outside of your organisation

Hi Shiau Chan,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 7 January 2022 11:02 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: FW: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Sir/Madam,

Can we have your confirmation on the finalized amount of **\$ 5,406.80** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Lauro Araos Songcuan JR
Sent: 27 December 2021 08:33 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Sir/Madam,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 5,406.80** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: 24 December 2021 04:33 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Subject: RE: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

This email was sent from outside of your organisation

Hi Lauro,

It's Steve case

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Lauro Araos Songcuan JR [<mailto:lauro.songcuan@cyclecarriage.com.sg>]
Sent: Thursday, 23 December, 2021 4:43 PM
To: Rasul (LKKAuto)
Cc: Steve Chen (LKK Auto); SUR; Andre Chow En De; Loi Ai Ting; Coco Lu Ting; Edwin Abcede Caina
Subject: SMX3397E (KIA) - FINALIZE OD CLAIM (AIG)

Dear Rasul,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 5,406.80** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.