

## Veron Chen (LKKAUTO)

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**From:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Sent:** Friday, 3 December 2021 9:33 AM  
**To:** Edwin Abcede Caina  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Veron Chen (LKKAUTO)  
**Subject:** AIGENCRYPT RE: OD claim SLG9579J / 3288027980SG - Request for Undertaking Letter & Interview Form

Hi Edwin,

Received with thanks. Please be informed that the final excess is \$600.

Claim adjudicated based on current material facts, we reserve **our** rights to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third** party claim against **insured's** policy.

Excess:	S\$600.00
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Thanks and regards,

**Syaza Irdina Azlan**  
**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>  
**Sent:** Friday, December 3, 2021 9:19 AM  
**To:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Cc:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Subject:** [EXTERNAL] RE: OD claim SLG9579J / 3288027980SG - Request for Undertaking Letter & Interview Form

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Hi Azlan,

Please see attached under taking letter.

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

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**From:** Kevin Leong Wai Kit  
**Sent:** Friday, December 3, 2021 9:12 AM  
**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** FW: OD claim SLG9579J / 3288027980SG - Request for Undertaking Letter & Interview Form

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**From:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Sent:** Friday, 3 December 2021 8:59 am  
**To:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: OD claim SLG9579J / 3288027980SG - Request for Undertaking Letter & Interview Form

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