

**Re: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202**

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Thu 2/12/2021 12:38 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'ONG LI LI' <llong@lonpac.com>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Dear Li Li,

Enclosed herewith preliminary advice of SKJ 6623E.

We recommend Total Loss.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>

**Sent:** Wednesday, 1 December 2021 5:26 pm

**To:** 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

**Subject:** RE: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 02-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <llong@lonpac.com>

**Sent:** Wednesday, 1 December, 2021 5:09 PM

**To:** Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** doris@sh-motor.com; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

## Lonpac External - General

Dear Summer

FYA -OD survey (excess nil).

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Doris <[doris@sh-motor.com](mailto:doris@sh-motor.com)>  
**Sent:** Wednesday, 1 December 2021 4:50 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Arrange survey for vehicle no : SKJ6623E DOA :27.11.2021

Dear Sir/Mdm

Refer to the above case, vehicle no : SKJ 6623 E already in workshop, please arrange survey (Flood Case)

Thank

Doris