

Re: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 8/12/2021 11:14 AM

To: ONG LI LI <llong@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Doris <doris@sh-motor.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Li Li,

noted

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 8 December 2021 11:12 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Doris <doris@sh-motor.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Lonpac External - General

Dear Denise

Please submit survey report and close file.

Dear Doris

Is there any towing bill? Pls submit.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Friday, 3 December 2021 2:41 PM

To: ONG LI LI <llong@lonpac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Dear Li Li,

Attached photograph

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 3 December 2021 2:25 pm

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Lonpac External - General

Dear Denise

Please provide survey photographs.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 2 December 2021 12:38 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Dear Li Li,

Enclosed herewith preliminary advice of SKJ 6623E.

We recommend Total Loss.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 1 December 2021 5:26 pm

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 02-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 1 December, 2021 5:09 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: doris@sh-motor.com; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange OD survey for vehicle no : SKJ6623E DOA :27.11.2021 Our Ref: 21/21/21/VP05/025202

Lonpac External - General

Dear Summer

FYA -OD survey (excess nil).

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Doris <doris@sh-motor.com>

Sent: Wednesday, 1 December 2021 4:50 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange survey for vehicle no : SKJ6623E DOA :27.11.2021

Dear Sir/Mdm

Refer to the above case, vehicle no : SKJ 6623 E already in workshop, please arrange survey (Flood Case)

Thank

Doris