

Hui Zhen (LKK Auto)

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Wednesday, 8 December 2021 8:49 PM
To: Steve Chen (LKK Auto)
Cc: Hui Zhen (LKK Auto)
Subject: Re: Finalize - Accident involving vehicle no. SMJ4955L and SFM8628Y on 30/11/2021 // EQ REF: DM21HO01793/MT

Hi Steve,

We agree with your finalise amount. Good day.

Thank You and Best Regards

Melvin
Tel: (65) 67737377
Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd
ROC: 199806235M
Enterprise Hub
38 Toh Guan Road East
#01-57 S(608581)
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Wednesday, December 8, 2021 8:44:34 PM
To: Wah Hong <motor@wahhong.sg>
Cc: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Subject: Finalize - Accident involving vehicle no. SMJ4955L and SFM8628Y on 30/11/2021 // EQ REF: DM21HO01793/MT

Hi Melvin,

Kindly refer our finalize \$8214.60 (P/P, before GST). 12 repair days.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wah Hong <motor@wahhong.sg>

Sent: Wednesday, 8 December 2021 2:48 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: Finalize - Accident involving vehicle no. SMJ4955L and SFM8628Y on 30/11/2021 // EQ REF: DM21HO01793/MT

Hi steve,

Attach is the damage, before paint photos, supplementary estimate and supplier inv for your perusal. Kindly finalize with us. Good day.

Thank You and Best Regards,

Melvin

WAH HONG MOTORS & CREDIT PTE LTD
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38 TOH GUAN ROAD EAST
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On 03-Dec-21 1:50 PM, Melody Teoh wrote:

WITHOUT PREJUDICE

Dear Pei Pei,

Yes, our insured has reported.

Please proceed with direct settlement.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Friday, December 3, 2021 1:47 PM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: Re: Liability Check - Accident involving vehicle no. SMJ4955L and SFM8628Y on 30/11/2021 // EQ REF: DM21HO01793/MT

Dear Melody,

We already submit the repair estimate and arrange PRS.

May I know if your Insured SFM8628Y file the accident report? If yes, can I have the liability for this case.

On 01-Dec-21 2:08 PM, Melody Teoh wrote:

WITHOUT PREJUDICE

Dear Pei Pei,

We refer to your email dated on 01 Dec 2021.

Please be informed that our insured has yet to report the said accident.

Kindly submit your repair estimate in Merimen & arrange for PRS. We will not be liable for delays, if any.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises, will be suspended.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Wednesday, December 1, 2021 1:48 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Liability Check - Accident involving vehicle no. SMJ4955L and SFM8628Y on 30/11/2021

Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SMJ4955L against your insured vehicle SFM8628Y.

Kindly update us that your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report and Video Footage for your perusal.

--

Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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38 TOH GUAN ROAD EAST
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Thank You and Best Regards,

Pei Pei
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