

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 533734628

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

28th June 2022

Our Ref: SLV9448A

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SLV9448A AND SMC5892P ALONG QUEENS ST TWDS CHENG YAN COURT ON
27.11.2021 @1925HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of EU JUN JIE
the registered owner of motor vehicle number SLV9448A which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **SMC5892P** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 4,200.00
2. Rental	\$ 720.00
3. Search fee	\$ 7.45

TOTAL AMOUNT \$ 4,927.45

We enclsod hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee
- (E) Rental Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



JOHN

Mobile: 98287487
Email: ktmotorwerk@hotmail.com

國際汽車維修 KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLV9448A AND SMC5892P
AT/ALONG Queens St Two's Cheng Yen Court
ON 27 DAY 11 MONTH 2021 YEAR

- I/We, the owner of vehicle no. SLV9448A hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 29 day 11 month 2021 year

Signature : Eu
Name : Eu Jun Jie
NRIC/ROC No. : S9145297I
Address : Blk 736 Juncy West St
75 (C) 640736 #09-01

Company Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, KT MOTORWERK ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,200.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLV 9448A that was damaged pursuant to the accident which occurred on 27/11/2021 (date) along QUEENS ST TWDS CHENG YAN COURT (location) involving vehicle no/s SMC 5892P. This is pursuant to the inspection conducted on 30/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner EU JUN JIE (the third party claimant") of vehicle no. SLV 9448A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV 9448A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 03 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

國際汽車維修
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Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
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Reg. No.: 53373462B

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

Tax Invoice No : T100171

FINAL REPAIR BILL

Date : 28.06.2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Vehicle Number : SLV9448A
Make/Model : KIA K3
Date of Accident : 27.11.2021

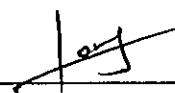
Cost of Repair (Recommended By Suveryor)

\$4,200

GRAND TOTAL

\$ 4,200.00

ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

**AUTO LINGO PTE LTD**

1 KAKI BUKIT AVENUE 6

#02-22 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

UEN: 201922239K

Invoice

Invoice No: 00001566

Date: 4/12/2021

Page: 1

Bill To

KT MOTORWERK

3012 BEDOK INDUSTRIAL PARK E

#01-2020

SINGAPORE 489978

Sales Person	P.O. Number	Date Shipped	Shipped Via	Terms
	SMR2132R			C.O.D.

Description	Car Plate	Car Description	Amount (S\$)
HIRER NAME: EU JUN NAN NRIC: S9544534I REPLACEMENT CAR PLATE NO: SLV9448A BILLING PERIOD: 29/11/2021 - 04/12/2021 (6 DAYS) RATE: \$120/DAY	SMR2132R	HONDA JAZZ	720.00

Memo:

Total:

720.00

VEHICLE RENTAL AGREEMENT

DATE:

This is a rental agreement between us **AUTO LINGO PTE. LTD** UEN No. 201922239K AND

1. **HIRER PARTICULARS**

Full Name (As in NRIC):	Eu Jun Jie	NRIC:	S91452971
Residential Address:	BLK 736 Jurong West St 75 #09-01 S1640736		
Contact No:	96709533		

ADDITIONAL DRIVER (IF ANY)

Full Name (As in NRIC):	Eu Jun Nan	NRIC:	S9544534I
Residential Address:	BLK 736 Jurong West St 75 #09-01 S1640736		
Contact No:	96678563		

2. **DESCRIPTION OF VEHICLE ("THE VEHICLE")**

Registration No:	SMR2132R	Colour:	Blue
Make:	Honda	Model:	Jazz
Chassis No:	-	Engine No:	-

2. **RENTAL RATE & DURATION**

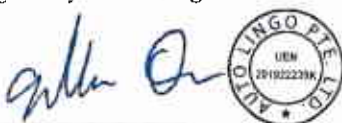
Start Date:	29/11/2021	End Date:	04/12/2021
Rates Per Day / Week / Month	\$120 per day	Deposit:	-

Petrol Out: *Empty/1/4 tank/1/2 tank/3/4 tank/Full
 (Vehicle must be returned with same level of petrol)

3. **EXCESS**

Section I	\$3,000.00	Section II	\$2,000.00
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Signed by **Auto Lingo Pte. Ltd.**



Name:

Signed by the **Hirer**



Name:

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Nov 2021 / 13:29:16

Receipt Date/Time : 29 Nov 2021 / 13:29:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211129-001887

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMC5892P

As at 27 Nov 2021/19:25:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMC5892P

Enquiry Fee

20211129132827584741

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

400682XXXXXX7606

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMC 5892P & SLV 9448A ALONG/AT JUNCTION OF MANILA ST & QUEEN ST ON 27/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/3/2021 7:04 PM

To: onlyworkrelatedmatters@gmail.com <onlyworkrelatedmatters@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21012207/Ara3

MUSTAFA BIN MOHAMMED ALI – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 5892P & SLV 9448A ALONG/AT JUNCTION OF MANILA ST & QUEEN ST ON 27/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLV 9448A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your Favour as you are coming out from minor road and collided with Third Party who is travelling along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Dec 2021 15:32	Clm Dtl Modified	Claimant's Name: -> EU JUN JIE.	[A] HOW MEI KWAN
2	01 Dec 2021 15:32	Clm Veh Model Changed	(205115) KIA CERATO K3 1.6 (A).	[A] HOW MEI KWAN
3	01 Dec 2021 15:32	Clm Created	Reg No: SLV9448A. Acct Date: 2021/11/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	01 Dec 2021 15:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Dec 2021 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/10	[A] HOW MEI KWAN
6	01 Dec 2021 15:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Dec 2021 15:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Dec 2021 15:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Dec 2021 15:33	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Dec 2021 15:33	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	02 Dec 2021 13:30	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	03 Dec 2021 18:56	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	08 Aug 2022 13:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Aug 2022 13:49	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Aug 2022 13:49	Clm Dtl Modified	JPJ Reg. Date: -> 2018/01/24.	[A] JOANNE LEE KHANG MIN
16	08 Aug 2022 13:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	16 Jan 2023 15:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/10. Mandate Remarks: can i get an update on the case?	[I] Goh, Jeremy-CX
18	16 Jan 2023 15:14	Adj Mandate Set	Approved:0.00:can i get an update on the case?	[I] Goh, Jeremy-CX
19	21 Feb 2023 15:28	Clm Cancelled	Closed Without Payment:file no response from LKK. no payment to be made. file closed	[I] Goh, Jeremy-CX
20	22 Feb 2023 14:12	Clm Cancelled Reopened		[I] Goh, Jeremy-CX
21	15 Mar 2023 11:10	Adj Mandate Request	Cur.Req:4807.45:Liability: 100%(OID TURNED OUT FROM MINOR ROAD) *Quantum: \$4,807.45 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	24 Mar 2023 09:44	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/10. Mandate Remarks: Approved:\$ 4,807.45: Please proceed with settlement @\$ 4,807.45[COR \$4,200.00, LOR (\$100.00/per day)-\$600.00, LTA-\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne
23	24 Mar 2023 09:44	Adj Mandate Set	Approved:4807.45:Approved:\$ 4,807.45: Please proceed with settlement @\$ 4,807.45[CO R \$4,200.00, LOR (\$100.00/per day)-\$600.00, LTA-\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2745828	01 Dec 2021 15:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLV9448A	SMC5892P	11.00
2746012	02 Dec 2021 10:40:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLV9448A	Low, Xianyu	xx.xx
2827504	08 Aug 2022 13:49:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV9448A	SMC5892P	11.00