

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 1 December, 2021 9:51 AM  
**To:** Enquiry; 'SUR'; 'assignments'  
**Subject:** RE: SNM21D206925/C02/SJJ956X/TOHHS / FW: Accident Involving our vehicle no : GBG6982R claiming TP vehicle no : SJJ956X D.O.A. 25/11/2021  
**Attachments:** CCF\_20211130\_142406\_050736.tif; CCF\_20211130\_142406\_050724.tif; CCF\_20211130\_142406\_050725.tif; CCF\_20211130\_142406\_050726.tif; CCF\_20211130\_142406\_050728.tif; CCF\_20211130\_142406\_050730.tif; CCF\_20211130\_142406\_050732.tif; CCF\_20211130\_142406\_050734.tif

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Enquiry <enquiry@sh-motor.com>  
**Sent:** Wednesday, 1 December 2021 9:41 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Subject:** SNM21D206925/C02/SJJ956X/TOHHS / FW: Accident Involving our vehicle no : GBG6982R claiming TP vehicle no : SJJ956X D.O.A. 25/11/2021

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Dear Jenny,

We would like to appoint (7) Kenneth Kong (LKK) to survey the said vehicle, pls arrange.

Pls be informed that vehicle **NOT** in yet, our Insured would like to know the liability first.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**  
**160 Sin Ming Drive #07-02**  
**Sin Ming AutoCity**  
**Singapore 575722**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Wednesday, 1 December 2021 9:28 AM

**To:** Enquiry

**Cc:** Claims Dept of CTI; Alfred Toh

**Subject:** RE: SNM21D206925/C02/SJJ956X/TOHHS / FW: Accident Involving our vehicle no : GBG6982R claiming TP vehicle no : SJJ956X D.O.A. 25/11/2021

**Without Prejudice**

**Our reference: SNM21D206925/C02/SJJ956X/tohhs**

**Your reference: GBG6982R**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SJJ956X & GBG6982R on 25/11/2021**

We refer to your email of 30/11/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

Jenny Lew  
Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 1 December 2021 9:12 am

**To:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206925/C02/SJJ956X/TOHHS / FW: Accident Involving our vehicle no : GBG6982R claiming TP vehicle no : SJJ956X D.O.A. 25/11/2021

Without Prejudice

Dear Jenny,

Please conduct PRS for GBG6982R.

Note: officer in charge Alfred Toh 63896183.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>  
**Sent:** Tuesday, 30 November 2021 2:29 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Accident Involving our vehicle no : GBG6982R claiming TP vehicle no : SJJ956X D.O.A. 25/11/2021

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Dear Sir/Madam,

We attach GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ms Wong  
S&H MOTOR PTE LTD  
160 Sin Ming Drive #07-02  
Sin Ming AutoCity  
Singapore 575722  
Tel: 6453 4730 Fax: 6457 1931