

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 May 2022 2:55 PM
To: Md Noor, Norsiah
Cc: Admin A
Subject: AIG REF: 9729604869SG // LKK REF: CC4/AIG21012201/ps3 [ACCIDENT INVOLVING GBJ 1315J(AIG) AND SLQ 7036U ON 28/11/2021]
Attachments: Email to TP dd 180322.pdf

Dear Norsiah,

We refer to the above matter.

Please be informed that third party repairer did not arrange for survey till date.

In view of this, we will proceed to close file at our end and submit bill for Merimen fee to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 March 2022 11:02 AM
To: 'Kevin Leong Wai Kit'
Cc: 'Andre Chow En De'; Edwin Abcede Caina; Coco Lu Ting; Admin A; assignments
Subject: RE: aigencrypt TP CLAIM : SLQ7036U AGAINST YOUR INSURED : GBJ1315J DOA : 28.11.2021

REMINDER Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AIG Asia Pacific Insurance Pte. Ltd. If so, kindly arrange for survey.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 January 2022 5:10 PM
To: 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>
Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: aigencrypt TP CLAIM : SLQ7036U AGAINST YOUR INSURED : GBJ1315J DOA : 28.11.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AIG Asia Pacific Insurance Pte. Ltd. If so, kindly arrange for survey.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 3 December 2021 4:36 PM

To: 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: aigencrypt TP CLAIM : SLQ7036U AGAINST YOUR INSURED : GBJ1315J DOA : 28.11.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

*Kindly arrange for survey.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 3 December 2021 9:00 AM

To: 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: aigencrypt TP CLAIM : SLQ7036U AGAINST YOUR INSURED : GBJ1315J DOA : 28.11.2021

Without Prejudice

Dear Sirs,

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Tuesday, November 30, 2021 5:23 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: [EXTERNAL] TP CLAIM : SLQ7036U AGAINST YOUR INSURED : GBJ1315J DOA : 28.11.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our Client : **SLQ7036U** vs your insured : GBJ1315J

Above attach SAS report and repair quotation for your reference.

Please let us have the liability.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore · 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 · F: +65 6565 1240 · H: +65 81680997 · www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 December 2021 8:47 AM
To: chewhar.loo@ebt.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBJ 1315J(AIG) AND SLQ 7036U AT/ALONG NEAR 926 UPPER BUKIT TIMAH ROAD ON 28/11/2021

03 Dec 2021

M/s EBT ENGINEERING PTE LTD
Driver: ZAKIR

[By Email Only]

Dear Sir/Madam,

You Ref: GBJ1315J
Our Ref: CC4/AIG21012201/ps3
ACCIDENT INVOLVING GBJ 1315J(AIG) AND SLQ 7036U AT/ALONG NEAR 926 UPPER BUKIT TIMAH ROAD ON 28/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLQ7036U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he reversed his lorry and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)