

Hui Zhen (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 7 December 2021 1:57 pm
To: Hui Zhen (LKK Auto)
Cc: LEE KATIE
Subject: RE: Own Damage Claim GBL2255G On 22.11.2021 Our ref: M12D17192112

Hi Hui Zhen

Excess is \$500.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Tuesday, December 7, 2021 1:34 PM
To: LEE KATIE <katielee@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: Own Damage Claim GBL2255G On 22.11.2021

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Kindly advice on excess.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]

Sent: Tuesday, 7 December 2021 12:22 pm

To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: Own Damage Claim GBL2255G On 22.11.2021

Dear Hui Zhen,

Please proceed to authorize repair up to S\$41,315.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Monday, 6 December 2021 1:36 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: Own Damage Claim GBL2255G On 22.11.2021

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Dear Katie,

Enclosed herewith preliminary advice for GBL 2255G.

We have not authorise repair.

Kindly let us have your approval and provide us claim number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 1 December 2021 10:55 am
To: 'LEE KATIE' <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Own Damage Claim GBL2255G On 22.11.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Wednesday, 1 December, 2021 10:49 AM
To: assignments <assignments@lkkauto.com>
Subject: FW: Own Damage Claim GBL2255G On 22.11.2021
Importance: High

Dear Summer,

FYNA

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]
Sent: Wednesday, 1 December 2021 10:19 AM
To: chin
Cc: WONG JOSEPHINE; SUR
Subject: RE: Own Damage Claim GBL2255G On 22.11.2021
Importance: High

Dear Grace,

As spoken, we will appoint LKK to contact you. We reserve all our rights in accordance to the Policy terms and condition. Kindly let us have the estimation for our information.

Aside to LKK, kindly acknowledge receipt of this new assignment.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



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United Overseas Insurance Limited

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From: chin <chin@modernautomotive.com.sg>
Sent: Tuesday, 30 November 2021 3:49 PM
To: LEE KATIE <katielee@uoi.com.sg>
Subject: Re: Own Damage Claim GBL2255G On 22.11.2021

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Dear Sir,

We refer to the above matter.

Our customer has decided to his vehicle at our workshop for own damage claim.

We enclosed herewith their SAS report for your attention and kindly appoint surveyor to survey the said vehicle currently in our workshop which towed back from cycle & carriage this morning.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720