

Sharon Ow

From: Sharon Ow
Sent: Friday, October 22, 2021 3:00 PM
To: HO AIK SENG, DENNIS
Cc: EDWIN KANG WEE HUAT; RISHABH RADHAKRISHNAN; MOHAMMED TAUFIQ BIN MOHAMMED HAKQUL MUBIN; Survey
Subject: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386
Attachments: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Dear Dennis

We have received the reply from NTUC that they are unable to provide the OI report.

Enclose the email for your reference.

Please advise your instruction.

Thank you.

Best Regards,
Sharon Ow

JP KNIGHTS PTE LTD | 33 UBI AVE 3 #05-46/47 VERTEX TOWER A SINGAPORE 408868 | CO REG: 200723763Z
Tel: 6345 0068 | Fax: 6344 5328 | FLASH Accident Reporting Hotline: 6100 1620 / 6360 1038; Web: www.jpknights.com



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From: Sharon Ow <sharon@jpknights.com>
Sent: Thursday, September 30, 2021 9:41 AM
To: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Cc: EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; MOHAMMED TAUFIQ BIN MOHAMMED HAKQUL MUBIN <Mohammed_Taufiq_Bin_Mohammed_Hakqul_Mubin@defence.gov.sg>; Survey <survey@jpknights.com>
Subject: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Dear Dennis

Noted of your instruction.

We have requested the documents from the third party insurer, pending receipt.

We will forward the same upon receipt.

Thank you.

Best Regards,
Sharon Ow

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From: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Wednesday, September 29, 2021 5:20 PM
To: Sharon Ow <sharon@jpknights.com>
Cc: EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; MOHAMMED TAUFIQ BIN MOHAMMED HAKQUL MUBIN <Mohammed_Taufiq_Bin_Mohammed_Hakqul_Mubin@defence.gov.sg>; Survey <survey@jpknights.com>
Subject: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Hi Sharon,

We will proceed to refer this case with Mindef Legal Services to issue Letter of Demand and see what has to say.

Pls provide me all the relevant documents and emails to this case with 3rd party. Tks.

Regards,

2WO DENNIS HO
TA INVESTIGATION
HQ TPT/ SAFETY BR
63074511
91763064

From: Sharon Ow <sharon@jpknights.com>
Sent: Tuesday, September 28, 2021 6:08 PM
To: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Cc: EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; MOHAMMED TAUFIQ BIN MOHAMMED HAKQUL MUBIN <Mohammed_Taufiq_Bin_Mohammed_Hakqul_Mubin@defence.gov.sg>; Survey <survey@jpknights.com>
Subject: FW: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Dear Dennis

Yr ref : CY20/21/0012
JPK Ref : DSTA21-030004

We refer to the above matter.

Our recovery claim against the 3rd Party insurer M/s NTUC Income Insurance Co-Operative Limited base on liability was rejected.

TCA agreement does not applied as the repair cost for Mindef vehicle is >\$10K.

Please refer to attached email from NTUC of their reply.

It is similar to those rejected cases refer to AGC for instruction whereby NTUC will not consider the claim as a separate claim base on liability when TCA does not apply.

Please advise your instruction.

Thank you.

**Best Regards,
Sharon Ow**

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From: Chryllis Quah <chryllis.quah@income.com.sg>
Sent: Thursday, September 2, 2021 3:43 PM
To: Sharon Ow <sharon@jpknights.com>
Subject: FW: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Our Ref: MT/1120386-002

Without Prejudice

Dear Sharon

Thank you for your email.

We note your have submitted the repair quotation instead of the repair invoice to us .

Please provide the repair invoice and colour photos of the vehicle (after repair) to our mtcl@income.com.sg
Thank you.

Rgds

Chryllis Quah
Assistant Manager
Operations, Motor & Personal Lines
T +654307874



From: Sharon Ow <sharon@jpknights.com>

Sent: 31 August, 2021 10:17 AM

To: MTCL@income.com.sg; Clarence Richard Anthony <clarence.anthony@income.com.sg>

Cc: Survey <survey@jpknights.com>

Subject: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island
On 06/02/2021

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WITHOUT PREJUDICE

Your ref: TBA
Our ref: DSTA21-030004

Dear Sir/Madam

We have been appointed by Ministry Of Defence (SAF) as the claim adjuster to handle all traffic accident claims involving military vehicles with effect from December 2018.

The accident occurred was due to the negligent of your insured/driver. As a result of the accident, our Principal's vehicle was damaged and has been put to loss and expense, particulars of which are as follows:

1. Cost of repair	\$29,842.63
2. Gear Insurance Search	\$2.00
Total	<u>\$29,844.63</u>

Please refer to the enclosed supporting documents.

- Damaged photo
- Repair Bill
- Police report
- Gear Insurance Search

Kindly let us have your cheque made payable to "PS DEFENCE" send to care of JP Knights Pte Ltd within 14 working days of this email.

We appreciate your early reply.

Thank you.

**Best Regards,
Sharon Ow**

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Sharon Ow

From: Chryllis Quah <chryllis.quah@income.com.sg>
Sent: Friday, October 22, 2021 2:18 PM
To: Sharon Ow
Cc: Survey
Subject: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Classification: *Restricted*

Without prejudice

Dear Sharon

Thank you for your email.

We are unable to provide the information to you.

You may want to check with your client on the driver details if there is any exchanged of particulars between your client and our insured's driver.

Rgds

Chryllis Quah
Assistant Manager
Operations, Motor & Personal Lines
T +654307874

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made yours

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Sharon Ow

From: Chryllis Quah <chryllis.quah@income.com.sg>
Sent: Tuesday, September 28, 2021 4:00 PM
To: Sharon Ow
Subject: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Classification: *Restricted*

Without prejudice

Dear Sharon

Thank you for your email.

We have reviewed the claim and wish to inform that TCA agreement will not apply for the case as the repair cost is more than \$10,000.

Thank you.

Rgds

Chryllis Quah
Assistant Manager
Operations, Motor & Personal Lines
T +654307874



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named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Sharon Ow

From: Sharon Ow
Sent: Friday, September 3, 2021 4:08 PM
To: mtcl@income.com.sg
Cc: Survey
Subject: RE: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386
Attachments: Final Repair cost - MID34447.pdf

Without Prejudice

Dear Chryllis

We do not have the after repair photo of MID34447Z.

We enclosed herewith the repair bill as requested.

We appreciate your early reply.

Thank you.

**Best Regards,
Sharon Ow**

JP KNIGHTS PTE LTD | 33 UBI AVE 3 #05-46/47 VERTEX TOWER A SINGAPORE 408868 | CO REG: 200723763Z
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From: Chryllis Quah <chryllis.quah@income.com.sg>
Sent: Thursday, September 2, 2021 3:43 PM
To: Sharon Ow <sharon@jpknights.com>
Subject: FW: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island On 06/02/2021 MT/1120386

Our Ref: MT/1120386-002

Without Prejudice

Dear Sharon

Thank you for your email.

We note you have submitted the repair quotation instead of the repair invoice to us .

Please provide the repair invoice and colour photos of the vehicle (after repair) to our mtcl@income.com.sg
Thank you.

Rgds

Chryllis Quah
Assistant Manager
Operations, Motor & Personal Lines
T +654307874



From: Sharon Ow <sharon@jpknights.com>
Sent: 31 August, 2021 10:17 AM
To: MTCL@income.com.sg; Clarence Richard Anthony <clarence.anthony@income.com.sg>
Cc: Survey <survey@jpknights.com>
Subject: JPK Ref : DSTA21-030004 | Your ref : TBA | Accident involving WC8112U / MID34447Z Along Jurong Island
On 06/02/2021

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WITHOUT PREJUDICE

Your ref: TBA
Our ref: DSTA21-030004

Dear Sir/Madam

We have been appointed by Ministry Of Defence (SAF) as the claim adjuster to handle all traffic accident claims involving military vehicles with effect from December 2018.

The accident occurred was due to the negligent of your insured/driver. As a result of the accident, our Principal's vehicle was damaged and has been put to loss and expense, particulars of which are as follows:

- | | |
|--------------------------|--------------------|
| 1. Cost of repair | \$29,842.63 |
| 2. Gear Insurance Search | \$2.00 |
| Total | <u>\$29,844.63</u> |

Please refer to the enclosed supporting documents.

- Damaged photo
- Repair Bill
- Police report
- Gear Insurance Search

Kindly let us have your cheque made payable to "PS DEFENCE" send to care of JP Knights Pte Ltd within 14 working days of this email.

We appreciate your early reply.

Thank you.

Best Regards,
Sharon Ow

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