

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 April 2022 5:18 PM
To: HO AIK SENG, DENNIS
Cc: RISHABH RADHAKRISHNAN; Olivia Lau (LKKAuto); EDWIN KANG WEE HUAT
Subject: RE: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

Dear Dennis,

Further to your below email.

Please be informed that TCA is not applicable as EQ is not under TCA signatory.

In view of this, we will proceed to close file and submit all the relevant documents to your good office for closure.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Tuesday, 15 March 2022 6:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>
Subject: RE: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

Hi Hsiao Tong,

1. Sure. In such case so long they declared they are not. As far as concern, AGC only mentioned only those mentioned that they are part of TCA signatory, then HQ Tpt will need to update AGC for updating of the TCA signatory list at their end.
2. As for the FCOR for MID46356, the estimated timeline is about 2 months. Once we receive we will forward you. Do take this as part of tracking in case we missed out as well. Tks.

Regards,

DENNIS HO

TA INVESTIGATION WO
HQ TPT/ SAFETY BR
63074511
91763064

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, March 15, 2022 8:51 AM
To: EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>; HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Cc: RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: FW: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

Dear Sirs,

Kindly refer to the below email from EQ Insurance Company Limited which is self-explanatory.

EQ is not under TCA signatory. However they would like us to submit documents for them to review.

Kindly let us have a copy of MID46356 FCOR once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: chenhow.ng <chenhow.ng@eqinsurance.com.sg>
Sent: Friday, 4 March 2022 11:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

Without Prejudice

EQ Ref: DM21HO01559/ch

Dear Hsiao Tong,

1. We are not a signatory of TCA.
2. Please send us the relevant documents for review.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Ng Chen How

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 4, 2022 10:14 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

You Ref: **GBD161Z**

Without Prejudice

LKK Ref: CC2/MIDA21012175/p

Dear Sirs/Mdm,

ACCIDENT INVOLVING MID46356(GBF8432D) AND GBD161Z(EQ) ON 19/10/2021

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We have settled the repair cost with your insured and we would like to submit Treasury Collision Agreement ("TCA") recovery claim for this matter.

Kindly confirm if EQ Insurance Company Ltd is participating in Treasury Collision Agreement ("TCA") before we could proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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