

Hsiao Tong (LKKAUTO)

From: chenhow.ng <chenhow.ng@eqinsurance.com.sg>
Sent: Friday, 4 March 2022 11:23 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

Without Prejudice

EQ Ref: DM21HO01559/ch

Dear Hsiao Tong,

1. We are not a signatory of TCA.
2. Please send us the relevant documents for review.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Ng Chen How

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, March 4, 2022 10:14 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: You Ref: GBD161Z // DOA:19/10/2021 // LKK Ref: CC2/MIDA21012175/p - MID46356(GBF8432D)

You Ref: **GBD161Z**

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING MID46356(GBF8432D) AND GBD161Z(EQ) ON 19/10/2021

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We have settled the repair cost with your insured and we would like to submit Treasury Collision Agreement (“TCA”) recovery claim for this matter.

Kindly confirm if EQ Insurance Company Ltd is participating in Treasury Collision Agreement (“TCA”) before we could proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)