

Hsiao Tong (LKKAUTO)

From: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Thursday, 7 July 2022 12:38 PM
To: Hsiao Tong (LKKAUTO)
Cc: RISHABH RADHAKRISHNAN (MINDEF); Olivia Lau (LKKAUTO); EDWIN KANG WEE HUAT (MINDEF)
Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Message Classification: Official Open
Hi Hisao Tong,

Please go ahead and inform 3rd party insurer for payment.

Do confirm that they should be using the IOD CY20/21/0039 as the reference no or your reference no to them.

Thank you.

Regards,

DENNIS HO
TA INVESTIGATION WO
HQ TPT/ SAFETY BR
63074511
91763064

From: HO AIK SENG, DENNIS (MINDEF)
Sent: 30 June, 2022 5:58 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: RISHABH RADHAKRISHNAN (MINDEF) <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; EDWIN KANG WEE HUAT (MINDEF) <KANG_Wee_Huat_Edwin@defence.gov.sg>
Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Dear Hisao Tong,

As mentioned, PI provide below before I'm able to send you the bank details.

I will also inform you once I sent the below to MINDEF Finance.

For insurance company to make payment by direct credit to MINDEF's bank account, you will need to inform FNC [in advance](#) via email address: Pay2MINDEF_Enquiry@defence.gov.sg of the incoming fund and also to provide the following required supporting documents:

- a) Insurance company's letter indicating the claimable amount and Vehicle No. involved in the accident.
- b) MINDEF's letter/email on the agreed claim amount.

2WO DENNIS HO
TA INVESTIGATION WO
SAFETY BRANCH, HQ TPT

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: 20 June, 2022 4:48 PM

To: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>

Cc: RISHABH RADHAKRISHNAN (MINDEF) <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; EDWIN KANG WEE HUAT (MINDEF) <KANG_Wee_Huat_Edwin@defence.gov.sg>

Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Message Classification: Official Open

Dear Dennis,

We refer to the above matter.

Please be informed that 3rd party insurer India International Insurance Pte Ltd does not do cheque payments any more.

Please let us have bank details for payment processing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>

Sent: Tuesday, 31 May 2022 10:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: RISHABH RADHAKRISHNAN (MINDEF) <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; EDWIN KANG WEE HUAT (MINDEF) <KANG_Wee_Huat_Edwin@defence.gov.sg>

Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Message Classification: Official Open

Hi Hsiao Tong,

1. The attached DV as required.
2. Thank you.

DENNIS HO
TA INVESTIGATION WO

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 30 May, 2022 3:12 PM
To: EDWIN KANG WEE HUAT (MINDEF) <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>
Cc: HO AIK SENG, DENNIS (MINDEF) <[HO Aik Seng Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; RISHABH RADHAKRISHNAN (MINDEF) <[Rishabh Radhakrishnan@defence.gov.sg](mailto:Rishabh_Radhakrishnan@defence.gov.sg)>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Message Classification: Official Open
Dear Maj Edwin,

Thank you for your email.

Please duly sign on the attached DV and return to us for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: EDWIN KANG WEE HUAT <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>
Sent: Wednesday, 25 May 2022 11:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: HO AIK SENG, DENNIS <[HO Aik Seng Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; RISHABH RADHAKRISHNAN <[Rishabh Radhakrishnan@defence.gov.sg](mailto:Rishabh_Radhakrishnan@defence.gov.sg)>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Message Classification: Official Open
Ok Hsiao Tong,

Approved, based on the considerations.

Regards,

Edwin

Get [Outlook for Android](#)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 25, 2022 9:44:08 AM
To: EDWIN KANG WEE HUAT <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>

Cc: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Dear Maj Edwin,

We refer to the above matter.

Please be informed that civilian insurer(India International Insurance Pte Ltd) had reviewed the matter. Due to conflicting statements and with the lack of concrete evidence, they are prepared to settle the matter on a 50/50 basis - \$1,666.54(all-in).

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer	
1. Cost of Repair	\$ 3,325.62		\$ 3,325.62
2. Insurer search fee	\$ 7.45		\$ 7.45
		Total	\$ 3,333.07
		@ 50%	\$ 1,666.54
TOTAL	\$ 3,333.07		\$ 1,666.54

Enclosed herewith : -

- MID21324 relevant documents.

Kindly let us have your acceptance.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 May 2022 12:31 PM

To: EDWIN KANG WEE HUAT <KANG_Wee_Huat_Edwin@defence.gov.sg>

Cc: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh_Radhakrishnan@defence.gov.sg>

Subject: Your ref: CY 20/21/0039 // LKK ref : CC2/MIDA21012172/p [ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021]

Your ref: **CY 20/21/0039**

LKK ref : CC2/MIDA21012172/p

Dear Maj Edwin,

ACCIDENT INVOLVING MID21324 AND XE1086K ON 30/09/2021

We refer to the above matter.

According to SAF's accident report, the accident was caused by the negligence driving of civilian driver. When the civilian driver tried to overtake MID vehicle, the left side mirror of civilian truck hit onto the right side mirror of MID vehicle. We have submitted recovery claim against civilian insurer, India International Insurance Pte Ltd(III). However, III denied liability as civilian driver reported that our MID vehicle suddenly cut into his lane and resulted the accident.

Kindly advise if there is any concrete evidence(ie: Video) from your good office. If no, we would like to propose 50/50 due to conflicting version of both parties.

Kindly let us have your instruction. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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