

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 February 2022 11:46 AM
To: EDWIN KANG WEE HUAT
Cc: HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAuto); Jaslin Kok (LKK Auto)
Subject: RE: [OFFER FOR SETTLEMENT] Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X - MSFCIL Ref: D21002532MFVS/1 - Your Ref: CC2/MIDA21012170/p – MID59177
Attachments: MID59177 Docs.pdf

Dear Maj Edwin,

We refer to the above matter.

According to SAF's accident report, the accident was caused by the negligence driving of civilian driver by exiting roundabout from inner lane and collided onto MID59177. We have submitted recovery claim against civilian insurer, MS First Capital Insurance Ltd and they have offered based on TCA. Please refer to the email trail below for your easy reference.

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer	
1. Cost of Repair	\$ 122.00		\$ 122.00
		@50%	\$ 61.00
2. Insurer search fee	\$ 2.00		\$ 2.00
TOTAL	\$ 124.00		\$ 63.00

Enclosed herewith : -

- MID59177 relevant documents.

Kindly let us have your acceptance.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Thursday, 10 February 2022 10:02 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [OFFER FOR SETTLEMENT] Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X - MSFCIL Ref: D21002532MFVS/1 - Your Ref: CC2/MIDA21012170/p – MID59177

Without Prejudice

Your Ref: CC2/MIDA21012170/p – MID59177
MSFCIL Ref: D21002532MFVS/1

Dear Hsiao Tong,

We refer further to the below email.

Strictly on a without admission of liability basis, under TCA section 4, for our Insured vehicle with Third Party policy only.
we offer settlement as below:


Cost of Repair	\$122.00
@ 50%	\$61.00
SubTotal	\$61.00
GIA Search Fee	\$2.00
TOTAL	\$63.00

For your acceptance and for an amicable settlement please.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Thursday, 27 January 2022 11:52 am
To: chewht@lkkauto.com
Cc: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Subject: FW: Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X - Our Ref: D21/2532/PTE/VS

WITHOUT PREJUDICE

OUR REF: D21/2532/PTE/VS – XD9915X

YOUR REF: CC2/MIDA21012170/p – MID59177

Dear Sir,

This is to acknowledge receipt of your email below.

We are currently looking into the matter and will revert to you soonest possible.

You may reply to the officer in charge, Mr. Vic Sanghilan @ VicSanghilan@msfirstcapital.com.sg

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House| Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, January 27, 2022 11:25 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X

Your Ref: To be advised

Without Prejudice

LKK Ref: CC2/MIDA21012170/p

M/s MS First Capital Insurance Ltd

Dear Sirs,

ACCIDENT INVOLVING MID59177 & XD9915XC ON 06/09/2021

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 122.00
2. Insurer search fee	\$ 2.00
TOTAL	<u>\$ 124.00</u>

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

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