

## Hsiao Tong (LKKAUTO)

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**From:** Caroline Cabrera <Caroline@msfirstcapital.com.sg>  
**Sent:** Thursday, 27 January 2022 11:52 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Vic Alpeh S. Sanghilan  
**Subject:** FW: Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X  
- Our Ref: D21/2532/PTE/VS  
**Attachments:** MID59177 Docs.pdf

### WITHOUT PREJUDICE

**OUR REF: D21/2532/PTE/VS – XD9915X**  
**YOUR REF: CC2/MIDA21012170/p – MID59177**

Dear Sir,

This is to acknowledge receipt of your email below.

We are currently looking into the matter and will revert to you soonest possible.

You may reply to the officer in charge, Mr. Vic Sanghilan @ [VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)

Thank you & Regards,

*Caroline Cabrera*

Motor Claims

### **MS First Capital Insurance Ltd**

36 Robinson Road #16-01 City House| Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

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Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, January 27, 2022 11:25 AM  
**To:** Motor\_Claims <Motor\_Claims@msfirstcapital.com.sg>  
**Subject:** Recovery Claim For MID59177// DOA: 06/09/2021// MS FCIL Insured: XD9915X

Your Ref: To be advised  
LKK Ref: CC2/MIDA21012170/p

Without Prejudice

**M/s MS First Capital Insurance Ltd**

Dear Sirs,

**ACCIDENT INVOLVING MID59177 & XD9915XC ON 06/09/2021**

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 122.00
2. Insurer search fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 124.00</u></b>

A copy of the supporting documents is enclosed.

\* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)