

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 9 March 2022 8:37 AM  
**To:** 'EDWIN KANG WEE HUAT'  
**Cc:** HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAUTO); Jaslin Kok (LKK AUTO)  
**Subject:** RE: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C  
**Attachments:** Discharge Voucher MID41573.pdf

Dear Sirs,

Please duly sign on attached DV and return to us(LKK) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** EDWIN KANG WEE HUAT <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Sent:** Thursday, 17 February 2022 7:20 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** HO AIK SENG, DENNIS <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh\_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Jaslin Kok (LKK AUTO) <jaslinkok@lkkauto.com>  
**Subject:** Re: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

OK approved.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 16 February 2022 1:30 PM  
**To:** EDWIN KANG WEE HUAT  
**Cc:** HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAUTO); Jaslin Kok (LKK AUTO)

**Subject:** Re: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

Dear Maj Edwin,

Yes. We can only accept as TCA is applicable.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** EDWIN KANG WEE HUAT <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG Wee Huat Edwin@defence.gov.sg)>  
**Sent:** Tuesday, 15 February 2022 1:48 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** HO AIK SENG, DENNIS <[HO Aik Seng Dennis@defence.gov.sg](mailto:HO Aik Seng Dennis@defence.gov.sg)>; RISHABH RADHAKRISHNAN <[Rishabh Radhakrishnan@defence.gov.sg](mailto:Rishabh Radhakrishnan@defence.gov.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Re: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

Base on TCA, we can only accept right?

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 11 February 2022 11:55:14 AM  
**To:** EDWIN KANG WEE HUAT  
**Cc:** HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAuto); Jaslin Kok (LKK Auto)  
**Subject:** RE: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

Dear Maj Edwin,

We refer to the above matter.

According to SAF's accident report, the accident was caused by the negligence driving of civilian driver by reversing his lorry and collided onto MID41573. We have submitted recovery claim against civilian insurer, AIG Asia Pacific Insurance Pte Ltd and they have offered based on TCA. Please refer to the email trail below for your easy reference.

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer	
1. Cost of Repair	\$ 576.00		\$ 576.00
		@50%	\$ 288.00
2. Insurer search fee	\$ 2.00		\$ 2.00
<b>TOTAL</b>	<b>\$ 578.00</b>		<b>\$ 290.00</b>

Enclosed herewith : -

- MID41573 relevant documents.

Kindly let us have your acceptance.

Thank you.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, 25 January 2022 2:23 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

Dear Hsiao Tong,

**(without prejudice save as to costs)**

As per Treasury Agreement Condition 3(b) between AIG the Singapore Government, as the COR exceeds \$500 but does not exceed \$10,000, each party shall bare one half of the the damage to the vehicle.

We refer to the above mentioned.

We are prepared to settle your client's claim as follows:-

Cost of Repair	\$ 576.00 (inclu 7% gst)
Treasury agreement 50% apportionment	\$ 288.00
GIA/LTA Search Fees	\$ 2.00
<b>Total</b>	<b>\$ 290.00</b>

*\*Offer is subjected to Letter of Authority signed by owner\**

Kindly confirm acceptance on our offer.

We would still need proof of documentation that the above vehicle MID41573 was damaged and said vehicle was repaired. (before and after photos)

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, January 24, 2022 4:29 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Subject:** [EXTERNAL] RE: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

This message is from an external sender; be cautious with links and attachments.

**Without Prejudice**

Hi Jeremy,

Please let us have your offer as soon as possible.

Thank you.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Hsiao Tong (LKKAUTO)

**Sent:** Monday, 17 January 2022 12:08 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Subject:** RE: AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

Without Prejudice

Hi Jeremy,

Further to your below email.

Please let us have your offer.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, 21 December 2021 4:04 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** AIG ref: 05#7085852169SG003#027#FW: Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

**WITHOUT PREJUDICE**  
**(SAVE AS TO COSTS)**

Hi Hsiao Tong

We refer to the above mentioned.

I am the case handler for this case. We will have to settle this case under Treasury agreement.

I do seek your kind patience in the settlement and will get back to you on this case.

**Please quote our above Ref no in any of our future correspondence(s).**

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, December 16, 2021 11:38 AM

**To:** AIG SGP, CCU Referral <[AIGSGPCCUReferral@aig.com](mailto:AIGSGPCCUReferral@aig.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** [EXTERNAL] Recovery Claim For MID41573 // DOA: 20/09/2021// AIG Insured: GBK5217C

**This message is from an external sender; be cautious with links and attachments.**

Your Ref: To be advised

Without Prejudice

**M/s AIG Asia Pacific Insurance Pte Ltd**

Dear Sirs,

**ACCIDENT INVOLVING MID41573 & GBK5217C ON 20/09/2021**

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 576.00
2. Insurer search fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 578.00</b>

A copy of the supporting documents is enclosed.

\* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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