Sharon Ow

From: Clara Li Zirong - SGUser <clara.li@fwd.com>

Sent: Tuesday, May 4, 2021 10:20 AM

To: Candy Cai; Sharon

Cc: Motor Claims SG - SG Common; eternal_stars32@msn.com; tngjw284

@hotmail.com; Survey

Subject: RE: [EXTERNAL] RE: Recovery Action In Respect Of Accident Involving Vehicle No.

SLK1213X Damaged By Faulty Barricades On 02/04/2021 At Nee Soon Camp Our

Ref: 1202100001912

Attachments: Our Insured's UIL Claim.zip; Recovery Claim.zip

WITHOUT PREJUDICE

Dear Candy,

Thank you for your swift reply.

Dear Sharon,

Please find the attached Letter of Demand as well as our insured's uninsured losses claim with supporting documents and we look forward to receiving your offer soon.

Our recovery claim is set out hereunder:

	6444 647 66
Costs of Repair	S\$11,217.88

Please reimburse us the sum of \$\$11,217.88

Copies of the following documents are enclosed in support of our claim and the password to open the attachments will be sent via a separate email.

- 1. Our Insured's GIA Report;
- 2. Survey Report with Photographs;
- 3. Final Invoice from Repairer;
- 4. Signed Discharge Voucher;
- 5. Video Footage (Kindly take note that the video footage is solely for liability assessment purpose and please do not circulate without our consent)

For our insured's uninsured losses claim, kindly liaise with Mr Victor Tng whom is copied in the email for settlement.

Please let me know if you require additional documents/ information.

Thank you.

Kind Regards,

Clara Li

Assistant Claims Manager, Operations



FWD Singapore Pte. Ltd.

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